CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size	Expected Release Recommended Action	Expected Release Date
20030033	Ortiz, Christopher J.	06/20/2003	New		High	NONE			

Report from SOLAR by Center for the Specific Civil Servants who have not completed the required IT Security training.

All center IT Security Managers must report each year the metric of the number of people who have completed therequired IT Security training course. This year the agencies goal is 100 o f all Managers and Civil Servants completing this course. To the best of my knowledge, the only reports that the centers are receiving are who has completed the required training. This information is very valuable, however, there is a great deal of cross checking with our lists of people on board to determine who has not taken the required training. In addition many of our civil servants and contractors are registering themselves incorrectly (as part of a different organization, etc.).

To remedy this situation and to make better use of our limited resources, I propose that an additional report be generated listing only the civil servants by center who have not completed the required training. This list can then be analyzed to focus on those individuals who clearly have not met the training requirement or thoes individuals who may no longer be active at the centers. As IT Security Manger for JSC I understand that the SOLAR lists may not have the complete listing of civil servant personnel, but this report will go a long way toward completing may analysis.

| 20030032 | Sironi, Mercedes | 06/18/2003 | New | | High | NONE | | | |

Metrics

The following metrics will be needed to build a business case for the use of SOLAR by user, by discipline, by course, and by center. We will also use this information to track new COTS courses. 1. Number of registered users. Note: User account metrics currently obtained meets this need. Frequency: Monthly 2. Course Utilization-This metric includes a. the name of the course b. the number of times the course was accessed c. the total number of courses accessed and c. the number of users
that accessed the course. Note: this metric is for access, not completion.
Frequency: Monthly.

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030031 Assignment of discipline name to vendor courses	Sironi, Mercedes	06/06/2003 The 17 Element K vendor courses on SOLAR are currently listed by their developer name rather than the specific discipline they represent--"Computer Professional", "Office Productivity", "Design and Media" and "Project Management." In order to promote these courses and have users access them, we need to label them accordingly. I suggest that when we get the 100 or so courses, we place them under the "disciplines" listed above.	New		Medium	NONE			
20030030 Remove Final C Applications	Carlson, Terance	05/14/2003 There are four remaining functions that remain from the legacySOLAR system. These continue to cause us problems and result in trouble tickets or Administrators reports of problems. Manage Access Groups Manage Modules Revision History Manage Bulletin Board	New		High	NONE Rewrite functions using Perl, JavaScript and HTML as necessary.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030029	Carlson, Terance	05/14/2003	New		High	NONE			
Database Redesign		The current design of the SOLAR database is not functional andcauses excessive work and effort to update during common activities such as adding courses or disciplines to SOLAR. Additionally, many coding efforts are also impacted by the inefficiencies of the current design that forces creation of multiple DB users to access the data via the applications.The current design has a unique set of tables for each discipline. This means redundancies and inefficiencies in the database.				Create a Normalized Database and eliminate redundant tables and unnecessary fields and DB user agents.			
20030028	Carlson, Terance	05/14/2003	New		High	NONE			
Course Development Explanation & Submission Page		Develop a page that explains the basic information about having a course developed to be placed on SOLAR. Make this an accessible link from the SOLAR Navigation. This page will include a link to a submission form that will allow the user to submit some information to the SOLAR team and request that they be contacted.				Build Necessary pages and database table(s) to support this activity.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030027	Carlson, Terance	05/14/2003	New		High	NONE			
FAQ Page		We need a FAQ Page that we can post some of the more common SOLAR questions and answers on. Users will have capability to submit questions to the SOLAR team. We will respond and mark those questions that are appropriate for inclusion on the FAQ Page. Among the pre-loaded questions would be the "How do I get a course on SOLAR?" This would point the user to an explanationand submission page (next CCR). The Account set up process can also be explained in detail from this area. More information on passwords will be provided.				Develop necessary pages and Database table(s).			
20030026	Morris, Gretchen A.	05/13/2003	New		Low	NONE			
Fix SME module administration		Within the training administrators area, there is a place to delete SME questions. It doesn't give me enough information to differentiate between entries to know which one is the one I want to delete.				Edit the configuration of the screen to supply enough information to be able to differentiate between entries so that I know I'm deleting the correct one.			

CCR Report For SOLAR

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			

20030025	Lopez, Tony	05/09/2003	New		Medium	NONE			
Link found in the wrong dicipline		Candy Irwini, The STARs Module SME has requested that the STARS module link be moved from IFMP to the Human Resources page. The Link does not belong under IFMP.				Remove the link from IFMP and place under the HR dicipline. Please inform Candy Irwin the SME when change has been completed.			

20030024	Glenn, Joan	05/01/2003	New		High	NONE			
SOLAR Training for Users without E-mail		There is a requirement for all employees that use computers to take the Solar IT Security training. A person must have an E-mail address to take the training. Users exists that do not have E-mail.				Provide a means for users without E-mail to take the training.			

CCR Report For SOLAR

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			
20030023	Sujan	04/29/2003	New		High	NONE			
Can't View the course evaluations and the tests report									
20030022	Beller, Arthur	04/16/2003	New		Medium	NONE			
When generating a Module Report, the on-screen display is offset by one.		When a Module Report is generated, the first user's information on the report is shifted over one cell. This problem affects the first user displayed on the report.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date

20030021 | Sujan | 03/26/2003 | Withdrawn | 04/07/2003 | High | NONE

Certificate of Completion does not print on the certificate whether the user took Basic or Coprehensive test.

The Certificate of Completion should print on the certificate: Hazard Communication - Basic Level (if the user took Basic Test) or Hazard Communication - Comprehensive Level (if the user took Comprehensive Test)

20030020 | Carlson, Terry | 03/19/2003 | New | | Medium | NONE

SME Test Question Module Logic

It is currently possible for a SME to mark questions for deletion in their module of responsibility. This is a valid capabilityexcept they can mark enough questions so that they no longer have enough to generate a valid test based on the
 minimum number of questions that has been identified for this module. For example if a module has a requirement for 20 questions for a Basic Test and 30 for a Comprehensive and there is a pool of 35 questions, the SME can mark 6 questions
for deletion and SOLAR cannot generate a valid Comprehensive test.

Warn the SME of the impending discrepancy when they select a test question for deletion. Give them the option to lower the
count for the required number of questions or put them back to the question they have marked for deletion if they choose not
to lower the question count.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030019 Creation of a page on SOLAR to post information on courses in development, along with documentation and suggested guidelines for course development.	Sironi, Mercedes	03/18/2003 Creation of a page on SOLAR that will list all courses in development, including documentation for course development and suggested guidelines. This page will be marketed as the single place to go to obtain information on courses in development and thus foster collaboration among the center disciplines. I would be responsible for sending an update every two months to coincide with the newsletter publication.	New		Medium	NONE			
20030018 Links not working on Purchase Card Module	Sironi, Mercedes	02/27/2003 After completing test in this module, the "follow this link" links back to the module content are not working.	Closed	02/28/2003	High	NONE			

CCR Report For SOLAR

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			
20030017	Carlson, Terry	02/25/2003	New		NONE	NONE			
Add an X.500 link		Add a link to the SOLAR website for the NASA X.500 Directory to assist users in looking up their email address.							
20030016	Grant, J. Greg	02/21/2003	New		NONE	NONE			
Module report that would combine all data yet breakdown totals.		It would be very helpful to have the capability to run one report that would combine all user classifications: civil servants, civil servant other, contractor, contractor other and other AND include totals for each of these classifications in the report. In addition, when an individual org code is selected, as well as all classifications, the user classifications should be broken down individually in the report.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030015 Report Flaw re: employees who fail a course after passing it	Carlson, Terry	02/19/2003 Problem was reported by Arthur E. Beller (arthur.e.beller@nasa.gov). If an employee fails a test after passing it, the FAIL is reported rather than the PASS.	New		NONE	NONE			
20030014 Logoff Button	Wilson, June	02/18/2003 From: j.d.bumgardner@larc.nasa.gov To: solar.support@msfc.nasa.gov Subject: no logoff Message from Jacqueline D. Bumgardner Follows: Why do you not have a logoff button to ensure the user that they have successfully closed the "secured" session? I was able to log on from two different computers using the same user name and password and never logged off. That doesn't seemtoo secure to me.	New		NONE	NONE From: Bell, Ellen Sent: Friday, February 14, 2003 8:56 AM To:Wilson, June; Garrett-McCants, Bernadette Cc: Carlson, Terry Subject: RE: no logoff Actually, I do think this is a valid point. Also, I believe I have seen this issue brought up by other users. At the minimum, a "logout" button shouldn't be too difficult to implement. More extensive would be a "time-out", and even further would be detecting if a user is already logged-in and prevent multiple logins. The latter option would be a significant modification, involving database changes. Terry - any input? EB Open a CCR - - - Thank you, Terry Carlson			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030013	Sironi, Mercedes	02/18/2003	Closed	02/21/2003	Medium	NONE		1.5.3	02/21/2003
New "Related Resources" link for Human Resources page		In the "Human Resources" Training Disciplines page, include the following "Related Resources" links Computer/Electronics Accomodations Program (CAP) www.tricare.osd.mil/cap							
20030012	Sironi, Mercedes	02/18/2003	Closed	02/21/2003	Medium	NONE		1.5.3	02/21/2003
New Resource Link for Glenn Learning Center		Under the Training Centers tab, if you click on Glenn Research Center, you will see a box with 2 "Related Links" (GRC and GRC Training site). I would like to add a link specifically to our Learning Center as well. Glenn Learning Center http://www.grc.nasa.gov/WWW/LC/							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030011	Wilson, June	02/10/2003	Closed	02/21/2003	NONE	NONE		1.5.3	02/21/2003
One-NASA email addresses		The One-NASA email address has been creating additional help desk manual interventions. In the past week, over 65 f manual password request were due to change to nasa.gov emailaddresses. Also, on average, there has been over 35 changes /day that have had to be done. With only one person manning the help desk, this delays response time.				Perform some form of automatated update to SOLAR records for the one-NASA email addresses.			
20030010	Wislon, June T.	02/10/2003	New		NONE	NONE			
No Org Code on Other		On Change User Information Form, when selecting Other as Location, no Org code available nor n/a available. Form will not allow further processing.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030009	Lopez, Tony	02/04/2003	Closed	02/21/2003	Medium	NONE	1.5.3		02/21/2003
Addition of AICC and SCORM Standards to SOLAR		SOLAR Functional management has requested that the SCORM and AICC standards be adopted by NASA. The existing URLs for each of these agencies can not be used because not all the documents shown are "Active and Current" documents. NASA standard Document requirements dictate that only "Active and Current" Documents will be displayed on their site or a link can be provided to a location where these documents reside for download. By adding these to SOLAR they will be available to individuals developing content but also to anyone going through the NASA Standards web site				Create links on the SOLAR Reources page to PDF Files of AICC and SCORM Standards so that the files can be down loaded.			
20030008	Sujan, Chander	02/03/2003	New		Emergency	NONE			
Need Course Id in the export data file: "sample1.csv"		We have got a sample data file: "sample1.csv" exported from the SOLAR database with the details of the Trainings taken by the Ames personnel with their Training results. We would the Course number field to appear in this export so that our system can uniquely identify each course.				Modify Export program.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030007	Sironi, Mecedes	01/21/2003	Closed	01/27/2003	Low	NONE			
Home Page text corrections		1. Text reads: January Newsletter is here! Please take a moment to read the second issue of the NASA SOLAR e-Learning Newsletter. s/b: "third" issue... or perhaps a better change might be to make no reference to the issue number: "Please take a moment to read the NASA SOLAR e-Learning Newsletter." 2. Text reads: New Resource: SOLAR Calendars The SOLAR Calendar is now available. sending us a note with your eLearning activities. s/b: "Send" us a note with your "e-learning" activities.							
20030006	Sironi, Mercedes	01/17/2003	Closed	02/21/2003	Low	NONE	1.5.3		02/21/2003
SOLAR Media Kit		Upload SOLAR Media Kit on SOLAR. Possibly accomplish this by putting a "Media Kit" link in the Resources page?							

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			

| 20030005 | Bell, Ellen L. | 01/16/2003 | New | | Medium | NONE | | | |

News Item Entries - convert from hard code to dynamic

SOLAR could benefit from a news-entry system which would allow SOLAR news items to be stored in the database, and the news area of SOLAR to pull it's items from the database. Currently, the news area is hard-coded into the HTML. Updating or changing news items requires editing of the actual HTML page.

Create database tables and entry form pages for users to submit a news item, it get reviewed and approved by SOLAR
Admins, then the news area can populate from the database of approved news items.

| 20030004 | Bell, Ellen L. | 01/16/2003 | New | | High | NONE | | | |

Forgot Password Module improvements

By far, the largest area of user difficulty, resulting in Support Desk interaction, is the "Forgot Password" process. The current form of user-identification is primarily via email address matching. With the new "OneNASA" email convention, the number of manual password resets has grown significantly. This situation results in time spent by first and second line support personnel manually intervening to validate the password reset request. It also causes a negative experience for the user, including delay in completing SOLAR training.

Redesign the "Forgot Password" utility to be more user-friendly and allow users more interaction which would allow them to reset their password without Support Desk intervention. This could include providing a "hint" method to assist users in self-validating their identity, and providing, or resetting their password immediately.

CCR Report For SOLAR

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			

| 20030003 | Morris, Gretchen A. | 01/15/2003 | Closed | 01/27/2003 | Medium | NONE | | | |

Questions to the SME doesn't work correctly

I try to answer, type in my answer and select ok and it puts the original question in as my answer.

Please fix it so that I can answer the questions. In the mean time, please fix the answer to John Tapps question to read "John, though you cannot lock yourself out by deleting or disabling the administrative accounts as the Microsoft statement qualifies, you could lock yourself out by removing the Administrators group (and other relevant accounts) from the log on locally user rights in the Local Security Policy."

Thanks!

| 20030002 | Langenwalter, Karen E. | 01/08/2003 | New | | High | NONE | | | |

Error in printed results from IT Security Module report for a specific module (e.g. UNIX or NT).

I am an administrator on the IT Security SOLAR system responsible for generating reports, etc. This error was discoveredwhen I printed a complete listing for trainees who successfully completed one of the ITS modules. The date range used was 1-1-00 through 1-8-03. When comparing the results of the printout with our internal database, several dates were in conflict. This was true for all module listings. Upon careful examination of the data it seems that the completion dates are stored in the following format: DD-MMM-YY The print program apparently sorts the date field in the above format such that a trainee may have completed three successful tests on three separate dates with the following stored results.

The following came from a single user report for a specific ITS module: 01-APR-02, 23-OCT-00,
26-SEP-01The date that is reported on the module printout is the date with the highest DAY value, regardless of the year in which the test was successfully completed. Thus, for this individual, the report states that the last successful completion was Sept 26, 2001 instead of April 1, 2002. This is very serious for the user community because the system administratorzs must have completed certain courses within a three year period. The training offices will be running the module reports to identify who should be trained (again) and in may cases will be getting erroneous results.
I will be happy to discuss this with someone if this is not clear.

Please make the required changes to the print program for all modules to ensure that this error does not occur on any of the
 reports. This is impacting us NOW and should be relatively easy to correct. I would be happy to help test the new
 programs if you want outside assistance.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20030001	Lopez, Tony	01/03/2003	Closed	01/27/2003	Low	NONE			
Update SOLAR Calendar		Please update the SOLAR Calendar to reflect the new year and change the release date of SOLAR Release 1.6 to March 03 time frame.				Update calendar.			
20020112	Morris, Gretchen A	12/31/2002	Closed	01/29/2003	High	NONE			
Not all questions in test bank are being used		The test effectiveness report for Windows 2000 Security shows that 1/6 of the test questions have never been randomly selected or given since the course went up. I sent in a 1620 for this a little while back and it was closed as fixed. It is not fixed.				Please find a way to have the testing use the entire question pool to create the exams from.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020111	Bell, Ellen L	12/11/2002	Closed	02/21/2003	High	NONE	1.5.3		02/21/2003
Remove "R" and "D" from course numbers on Module table to conform to AdminSTAR field length restriction.		Remove "R" and "D" from course numbers on Module table to conform to AdminSTAR field length restriction. needed in order to transfer course records from SOLAR to AdminSTAR				Remove "R" and "D" from course numbers on Module table to conform to AdminSTAR field length restriction.			
20020110	Tigner, Lakeisha S.	12/11/2002	New		High	NONE			
Changes to the "User Classification" for GSFC employees		I need some changes to user classification. Please add the following radio boxes under User Classification: On-site Contractor Off-site Contractor				Will help with report and statistics			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020109 When new users fill in ID and Contact info under Creating a SOLAR account, fill in certain JPL-specific infoautomatically using JPL e-mail domain or CALTECH contractor name	DeBaca, Carolyn K.	11/27/2002 For example, under the Identification and Contact Information where it asks me to enter my Email Address, if I enter: anyones.name@ jpl.nasa.gov would it be possible for SOLAR to automatically fill in the Street Address, City, State and Zip Code fields with JPL information for all users who have a JPL email domain? In addition, under Contracting Company Name if JPL employees selected CALTECH, could the Government Point of Contact fields(Name, Work Phone, etc.) be automatically filled in with our government point of contact's information?	New		Low	NONE See above explanation.			
20020108 I would like to have the ability to Check to see if our Employees have completed necessary SOLAR Training. (I.E. FY2003 IT Security Training)	Gibbs, Harry W.	11/21/2002 Currently I can only check for Myself, But as the TrainingCoordinator for approximately 60 On-Site Contractors I have noway of keeping up with their training. Could an option be placed to Search by Directorate or by Contractor like they have it set up in CERTRAK? I've found that to be an invaluable tool when tracking what training an individual has had or willneed ReCertification on.Thank You for Your Time and Trouble and Hopefully You can see the wisdom is this innovation.	Withdrawn	11/21/2002	NONE	NONE Currently I can only check for Myself, But as the TrainingCoordinator for approximately 60 On-Site Contractors I have noway of keeping up with their training. Could an option be placed to Search by Directorate or by Contractor like they have it set up in CERTRAK? I've found that to be an invaluable tool when tracking what training an individual has had or willneed ReCertification on.Thank You for Your Time and Trouble and Hopefully You can see the wisdom is this innovation.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020107 Add Code FT Home page URL to SOLAR Home Page	Lopez, Tony	11/18/2002 Please add the HQ Code FT Home Page site to the SOLAR Home Page. Would prefer in Tab Section but will refer to tech group for best placement with the SOLAR Home Page.	Closed	01/27/2003	Low	NONE See Above			
20020106 Access to Solar Data to support monitoring of IT Security Training per Bob Keasling.	Walker, Clay	11/18/2002 IRIS maintains roles and responsibilities derived from IT Security Plans. These roles and responsibilities determine the level and frequency of training required by people filling these positions. We need access to actual solar training data to verify that required training has been met. Access includes the ability to determine to map Solar classes to IT Security Roles by class and date.	New		High	NONE View access to Solar data tables in order to not duplicate effort and data.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020105 calendar	Sironi, Mercedes	11/08/2002 The "september 2003" link on the calendar main page takes you to the september 2002 calendar	Closed	11/20/2002	Low	NONE			
20020104 calendar	Sironi, Mercedes	11/08/2002 The ERB meeting dates for December are scheduled for Sunday instead of Monday.	Closed	11/20/2002	Low	NONE			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020103	Sironi, Mercedes	11/08/2002	Closed	11/20/2002	High	NONE			
The "vendor" url in the Headquarters page needs to be changed		The link you have for Vendor On-line courses should be this url: http://ohr.gsfc.nasa.gov/DevGuide/Hq/wbt/wbthome.htm, not the url you have posted, http://ohr.gsfc.nasa.gov/DevGuide/Hq/hqtrngopps.htm				Please change url as indicated.			
20020102	Bell, Ellen L.	10/25/2002	New		Medium	NONE			
Password Expiration Notice Email to Users		A large number of SOLAR Support activity involves assisting users in resetting passwords due to the 90 day expiration guidelines. Many users only visit SOLAR once a year for mandatory IT Security training. When they return, their password has expired. This causes confusion and a negative experience for the user. It also causes increased work load on Help Desk and Support personnel to work with users to change and reset passwords.				My recommendation is that a short period of time (2 weeks ?) prior to their password expiring, the user be sent an email notifiying them of the expiration and reminding them of the policy. In addition to the reminder about the password, SOLAR could also use the communication to announce new features, courses, etc. that would encourage users to come to the site more than just to take the once-a-year mandatory training.Another advantage is that by reminding them of the SOLAR site, it would also remind them that they need to take the mandatorytraining and may spread out usage on the site more evenly. (i.e. users wouldn't wait until the last minute)			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020101	Sironi, Mercedes	10/21/2002	Closed	01/13/2003	Medium	NONE			
Newletter Homepage on SOLAR		This is a request to analyze the feasibility of creating a "newsletter" homepage on SOLAR where the current issue and archives of older issues would reside. The design would also include a subscribe feature for readers to receive the bimonthly newsletter via e-mail.				As an example of a design, I'm including the link to the APPL ASK magazine homepage. http://appl.nasa.gov/knowledge/ask_home.htm			
20020100	Bedrossian, Sandra J.	10/22/2002	Closed	01/29/2003	NONE	NONE			
Report Generator		I need a text delimited file for all your modules to import to our employees Transcript here at Jet Propulsion Lab. It is a ISO requirement that we tract certain required courses, IT Security being one.				The Fields I need are (ONLY if it is Completed) email address, name of module, date completed.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020099	Scribben, Terri	10/17/2002	Closed	11/01/2002	High	NONE	1.5.1		11/01/2002

Top Frame on SOLAR homepage difficult to view for small monitors, Netscape users and/or display set for less "view area".

The SOLAR homepage is not designed for all users. If a Netscape user has a smaller monitor or has the display set for a less viewing area, the entire Top Frame is not viewable. When the width parameter is defined differently and the webpage is larger than the viewing area, Netscape will provide a "scroll bar" for navigating to the area not viewable. In this case, the "Forgot Password" button is not accessible. This could cause a lot of problems when the users start using SOLAR for their required IT Security Training. IE seems to function correctly.

To correct this, the width can be set to a percentage of the viewing area and the web browser software will adjust and when needed provide a scroll bar for the user to use for navigation. Change the Table parameter width="790" to width="100 Where the 100 is the percentage of the viewable area. This will keep the userfrom having to change the display resolution to be able to display the web page correctly.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020098	Morris, Gretchen A	10/15/2002	Closed	11/01/2002	Low	NONE	1.5.1		11/01/2002

random selection of test questions from test pool not working optimally

If you run a test effectiveness report for Windows 2000 Security, Basic 03 and/or Managers 03, you will see that thereare some test questions that the system does not use. If they are truly selected randomly, this should not be the case. It appears as if, most of the ones not used are true/false (not sure if this clue would help you troubleshoot the system).

Make the test question selection truly random so that it utilizes the entire test pool, not only certain questions, randomly placed on the screen each time.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020097	Miller, Rosalind	10/09/2002	Closed	12/18/2002	High	NONE			

PKI Module Text Corrections and URL Link Corrections

1. The introductory PKI Text information located at https://solar.msfc.nasa.gov/solar/delivery/disc/its/public/html/disindex.htm is not correct. It appears the text was cut an pasted from another module. 2. Under the PKI Module section titled "NASA PKI Policy" located at https://solar.msfc.nasa.gov/solar/delivery/disc/its/private/pki/html/pkimain.htm some of the links are not working under the reference section.

1. Replace the introductory text with the following text Public Key Infrastructure (ITS-005-01D) This training course was developed as a joint effort between the NASA Expert Center for Information Technology Security Awareness and Training, and NASA Ames Research Center PKI Deployment Staff.   The content will educate the student in the basic fundamentals of the NASA Public Key Infrastructure (PKI) and is considered essential for anyone requesting a NASA PKI Certificate. 2. Under the reference area for "NASA PKI Policy", replace the reference links with the following.under "NASA PKI Information" please correct:

NASA Policy Authority (PA) Please delete this entry the NASA CIO Page is no longer available X.509 Certificate Policy for NASA PKI (http://nasaca.nasa.gov/docs.html)NASA Certification Authority Certification Practice Statement (http://nasaca.nasa.gov/docs.html) Under "Federal PKI Information" please correct:Federal Public Key Infrastructure Committee (FPKI) (http://www.cio.gov/fpkisc/) Government Paperwork Elimination Act (GPEA) (http://egov.gov/gpea.cfm)

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020096	Morris, Gretchen A.	10/07/2002	Closed	10/22/2002	Low	NONE			

Database Error message

When I select "answer question" for SME I receive the following error message: Database Error -1001 occurred getting the sme_data.

Fix so that it works

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020095 PROGRESS REPORTS WITH REQUESTER DEFINED GROUPS	Beller, Arthur E.	10/02/2002 Specifically with regard to IT Security Training, progress reports are required for all NASA employees and also for allContractor employees that use SOLAR for their IT Security Training. Agency up-and-out reporting is annually. Center up-and-out reporting is quarterly. Center down-and-in reporting varies from monthly to weekly as deadlines approach. Employee data in SOLAR is non authoritative. It is supplied by the employee. It is often incorrect. Organizational data is often stale.Current SOLAR reports are based upon SOLAR employee data. As such considerable manual effort is required to resolve and track discrepancies, to identify employees still requiring training, and to generate summary progress.	New		High	NONE Provide a new capability for progress reports combined with requester defined groups. This addresses (and partially automates) all of the above issues. The requester can define groups using authoritative data from NPPS or from a Contractor personnel system. SOLAR can generate a progress report containing requester supplied employee data combined with SOLAR training data. The simplified report format would have employee name, SOLAR user id, employee data (TBS), completion date, and summary progress. The report sort key should be requester specified, such as employee name, or employee organization code /employee name. These two sorts support up-and-out reporting and down-and-in reporting respectively. This Change Request assumes that the requester maintains a database of employee versus SOLAR User ID external to SOLAR. Maintaining a database of employee groups internal to SOLAR is a consideration. I have provided three Excel workbooks that layout in detail how to generate progress reports without any changes to SOLAR using existing SOLAR report capability. These are an excellent reference for understanding this Change Request.			
20020094 Change User Information Page in SOLAR	Keasling Bob	10/01/2002 To track who has taken their SOLAR training we tried to match SOLAR records to another database using phone number. The match worked pretty good, but several people put their home phone numbers instead of work number. Can you change the "Change User Information" page to ask for "Work Phone Number" instead of "Phone Number". I can see how people might think to put home number. I'm not sure what is really being asked for in the address area (work or home). Thanks.	Closed	11/01/2002	High	NONE To track who has taken their SOLAR training we tried to match SOLAR records to another database using phone number. The match worked pretty good, but several people put their home phone numbers instead of work number. Can you change the "Change User Information" page to ask for "Work Phone Number" instead of "Phone Number". I can see how people might think to put home number. I'm not sure what is really being asked for in the address area (work or home). Thanks.	1.5.1	11/01/2002	

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020093	Morris, Gretchen A.	09/30/2002	Withdrawn	10/22/2002	High	NONE			

Cannot edit Basic, Single answer test questions for this Module (Windows 2000 Security)

Within the IT Security discipline, Traning administrator section, I have tried to edit Basic (Single Answer) test questions for our Windows 2000 Security module and continually receive a Database error -1001. I can edit any other type of questions for basic (except for all) and can edit any of the comprehensive questions. I could/can edit all questions (including Basic, single answer) on the review site and can edit any other questions from any of our other modules.

Find out why I get this error, and correct it so that I can edit the test questions online.

| 20020092 | Morris, Gretchen A. | 09/23/2002 | New | 01/30/2003 | Medium | NONE | | | |

Appropriate Feedback from Courses

Currently a SOLAR survey is presented, once a student passes a test and is offered a certificate to print. The results of that survey is sent to SOLAR and (I beilieve it has been explained to me that) is put with all other comments in one long generic file with no way of telling which course it came from. Also, because of this fact, the SME for the course hardly ever sees any information that may be collected from this tool.

Possibly have two surveys, one for SOLAR functionality and service and one specific to course content and presentation.
(Could attach the course survey to the "Questions for SME" button and rename the button to something more appropriate.)
Ensure that the course survey results include the name of the course they are for and and that they are sent to the course SME.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020091	Morris, Gretchen A.	09/26/2002	Closed	02/21/2003	Low	NONE	1.5.3	02/21/2003	
Questions to SME button		1. Hardly anyone submits a question via this option. We have had 7 courses that have been up for a year or more and have only 11 questions. 2. Also, a user cannot read them, everytime I tried to access the questions, I get a Database error -1001.				1. Revamp the concept so that it accomplishes the purpose it was intended to do (which I could only guess at this point get feedback to the course developer), or delete it and create something new that would accomplish the purpose better.2. Fix the error message so that people can access the information.			
20020090	Morris, Gretchen A.	09/26/2002	New		Low	NONE			
Enhanced capability within the testing section of SOLAR		1. Would like to be able to offer one test (instead of two - basic and comprehensive) on those modules that need only one test. 2. Would like to be able to present different certificates of completion for a course, one for the basic and a different one for the comprehensive, when a course has two tests (some of ours do).				fix SOLAR so that it can do these things.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
						Recommended Action			

| 20020089 | Sironi, Mercedes | 09/13/2002 | Closed | 09/24/2002 | Medium | NONE | | | |

No clear definition between the on-line courses offered on SOLAR and the on-line courses offered at each individual center

Copy in "Training by Center" page omits the fact that other on-line courses (custom off-the-shelf and Agency) are available to end-users seeking training. The fact that only two courses come up when user clicks the HQ link is misleading when in reality over 700 on-line courses are offered to HQ employees.

1. SOLAR "training by center" page Change the copy to read: "SOLAR on-line training offers a list of courses sorted by Center. Please select a NASA Center from the following list to see the SOLAR courses offered for a specific location. To view a comprehensive on-line course offering by Center, click on the Vendor On-Line Courses link in the Related Links box for each Center." 2. SOLAR "training by center" page In the related links box, include a link to NASA's HQ Training & Development: http://ohr.gsfc.nasa.gov/DevGuide/Hq/hqtrngopps.htm. Label the link: "Vendor On-Line Courses."

Also include a link to the agency Code FT site: http://www.hq.nasa.gov/office/codef/codeft/welcome.html. Label the link: "Agency Courses."

| 20020088 | Sironi, Mercedes | 09/13/2002 | Closed | 09/24/2002 | Low | NONE | | | |

Discrepancy between course number on "Discipline" page and "Course" page.

Course SMA-059-01D is titled "Seat Belt Safety" in the "By Discipline" page. The same course number is titled "SOLAR
 Training Development" in the "By Course" page.

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020087	Hopkins, Mary M.	09/13/2002	Closed	09/26/2002	NONE	NONE			
Tutorial Info correction		From: Mary Marguerite Hopkins [mailto:mhopkins@sesda.com] Sent: Friday, September 13, 2002 9:47 AM To: Support, Solar Subject: Conflicting information I was reading my way through the public tutorial whaen I found conflicting information about the case sensitivity of user ids and passwords. The URL is http://soalr.msfc.nasa.gov/solar/delivery/public/html/newindex.htm							
20020086	Tigner, Lakeisha	07/30/2002	New		Medium	NONE			
There is no bottom (left/right) scroll bar on the newly designed SOLAR Web site. If monitor is not large enough, can notscroll to the right to see right side of page.		Even if your monitor is large enough to view the entire page when the screen is maximized, users should still be able to scroll to see the entire page when their browser window is not maximized.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020085 Can't take a test in the Accessibility Awareness course.	Forkosh, Marton	07/25/2002 USER STATES THAT AFTER HE LOGS ON TO THE NEW COURSE: ACCESSIBILITY AWARENESS FOR SOLAR.THE WEB ACCEPTS HIS LOGON PASSWORD AND ID.BUT AFTER USER GOES THROUGHT THE SIX SESSION.USER GET TO THE TEST SESSION BUT WILL NOT LET HIS IN TO TAKE THE TEST. Note: Related to SOLAR Trouble ticket #0000358435.	New		Emergency	NONE			
20020084 Erroneous User Response Report Data	Harkins, Wilson B.	07/22/2002 I queried the system to provide me a User Survey (User Response Report) for the period 6/22/2001 to 7/22/2002 for the Contract Terms and Conditions module. The report came back and indicated there was one survey completed during this time period. However, all of the non-zero entries within the rest of the report contained the number 49180. For example it indicated that 49180 responses to question 1 (primary job) were in the Technical area. I did a quick check of other modules for the same time period and also came up with numbers that did not match the number of survey responses.	Closed	08/12/2002	Low	NONE Correct erroneous data.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020083	Setzer, Louise A.	07/18/2002	Closed	08/12/2002	NONE	NONE			
Delete unused disciplines in drop-down list		When a SOLAR administrator edits a user's record to grant them discipline or center TA privileges, there are several disciplines in the drop-down list that need to be deleted (for example, Transportation Management.)							
20020082	Setzer, Louise A.	07/17/2002	Closed	08/12/2002	Low	RC	SMALL	1.5	09/30/2002
Remove "Last User Login/Password Date" search option from the Admin utility user search page.		This search is never used, needs to be removed.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020081 The "User Reports" link that used to be on each of the Discipline home pages is missing from those in Release 1.4	Carlson, Terry	07/17/2002 This link is the only location where Users can run a report on Modules Certified. The equivalent page at the SOLAR Level reports only on Tests passed.	New		Medium	NONE Either restoring the User Reports link in each Discipline home page, and redesigning the report form there, or enhancing the new form at the SOLAR level to include Modules Certified.			
20020080 Missing Organization Code: LaRC - RAE	Townsend, James C.	07/12/2002 Proper logging of training completed requires correct identification of NASA employee organization. My organization, the Multidiscipinary Optimization Branch in the Aerospace Systems, Concepts and Analysis Competency at the Langley Research Center, is missing from the drop-down menu onthe Identification and Contact Information page (both for initial request and Change User Information). There is no alternate way to enter the Organization Code. Therefore, I cannot be correctly identified as completing required training, even though I have done so.	Closed	07/17/2002	Emergency	RC Add the Organization Code "LaRC - RAE" to the drop-down menu on the Identification and Contact Information page.	SMALL		

CCR Report For SOLAR

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			

20020079	Lopez, Tony	07/09/2002	New		Medium	RC			
Development of SOLAR Interactive Demo Tool on CD ROM for conducting SOLAR demonstrations without being tied in main system.		At tool is required to conduct demonstrations on the use of SOLAR which will permit these demonstration s to be conducted with access to the internet or the main system. The tool should be on CD ROM and be able to be installed on note book computers for use in demonstarting SOLAR's capabilities and functions.				Develop appropriate tool.			

20020078	Lopez, Tony	07/12/2002	New		Medium	RC			
Add additional resources to SOLAR resource Page.		Please add the following additional resources to the SOLAR resource page. NIX. NASA Information eXchange. Photographic database (about 600,000 photos, as well as some Quicktime film clips) http://nix.nasa.gov/ POC: Bill von Ofenheim nix@larc.nasa.gov NTRS. NASA Technical Report Server. Searches all open NASA and contractor technical reports, as well as many DOD, DOE, and others. Over 2,700,000 listings. NACA listings and full reports also available at this url. http://ntrs.nasa.gov/ POC: Michael Nelson m.l.nelson@larc.nasa.gov				Please include links to each of the sites represented in section 11 of this CCR.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020077	Garrett-McCants, Bern	06/28/2002	New		High	NONE			

Users are not made aware of required information to obtain solar id and password

user password request form needs to have required information denoted so that users are aware of the data that is required
 of them to obtain a userid and password. (A lot of sites denote required fields with red * and references the * as required.)

| 20020076 | Bugg, Gregory M | 06/28/2002 | New | | Medium | NONE | | | |

additional DNS entry needed

Add an additional entry for SOLAR. The current entry is solar.msfc.nasa.gov. The additional entry needed to support the intended marketing/advertising strategy is solar.nasa.gov.

add an additional entry to the DNS for solar.nasa.gov to point to the same ip address as solar.msfc.nasa.gov

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020075	Free, James M	06/27/2002	Closed	11/01/2002	NONE	NONE		1.5.1	11/01/2002
"Change Password" does not work.		After selecting "Change Password" from SOLAR homepage, all of the required information is filled in. When "Save Changes" is selected, a screen titled "Validating Request" is displayed, but the password does not get changed. See attached printout of Validated Request screen that is displayed.							
20020074	Moore, Phil	06/25/2002	New		Medium	NONE			
User cannot update User Information		User uses IE for McIntosh version 5.1 . After entering changes, and clicking on the apply button, nothing happened. User said it appeared the java script was not activating. After entering changes, and clicking on the apply button, nothing happened. User said it appeared the java script was not activating.				Fix the change user function to work under IE for McIntosh 5.1.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020073	Setzer, Louise	06/24/2002	New		NONE	NONE			
User notification needed when user is on validate list but requests a password change.		When a user submits a request for a password change and his account has not been approved yet or is not current (rejected), the user does not automatically receive a message notifying him of that. User Support must check for the account and send the user an email.							
20020072	Setzer, Louise A.	06/21/2002	Closed	06/24/2002	NONE	DR	SMALL	1.4	
incorrect email address in confirmation of account letter		The solar support email address is incorrect in the auto generated email sent to new approved SOLAR users. It currently reads, "solar.support@mfsc.nasa.gov"				Change email address to: solar.support@msfc.nasa.gov			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020071	Carlson, Terry	06/19/2002	Closed	01/13/2003	High	NONE			
The "Continue Screen" when requesting an account does not always appear.		When users request an account after clicking the "Submit" button, the "Continue Screen" does not always appear. The continue screen says, "Thank you for your request. Please proceed to the NASA disclaimer to continue processing your User ID." Then the user must click the "Continue" button before proceeding. Sometimes when creating accounts, this step is completely omitted and the user is taken to "Disclaimer Page". This creates a problem when SOLAR Suppor sends instructions for creating ids to the users.							
20020070	Moore, Phil	06/19/2002	Closed	01/13/2003	Medium	NONE	2.0		
Need "Delete This Account" Button		When an administrator issues a user search and the resulting info shows a user with multiple "rejected" accounts, an easier process needs to be made available to delete the rejected accounts.				When selecting an account that has status "rejected", a third button (option) should be available - "Delete This Account".			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020069 Add new User Classification "Civil Service Employee NASA/Army".	Lopez, Bob	06/18/2002 Civil Servants working for NASA/Army must select the user classification of "Civil Service Employee (other than NASA)".Add new user classification "Civil Service Employee NASA/Army" for consistent registration and report generation.	Withdrawn	07/01/2002	Medium	NONE			
20020068 Research problem with Internet Explorer users receiving error message "This page cannot be displayed."	Carlson, Terry	06/13/2002	New		NONE	NONE	1.5		

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020067	Stillwagen, Frederic	06/10/2002	Closed	01/13/2003	Medium	NONE			

A logout button or a message should be available that states that the user will be logged out automatically when they close their browser.

System does not permit me to logout when I'm done. A good security system will give the operator a choice to logout, or
will display that upon leaving the site the user is logged out automatically.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020066	Lopez, Tony	06/09/2002	Closed	06/24/2002	Medium	NONE	1.4		

Add New Resource Link to Resource Page

JR. Joe McElwee has asked that the following link be added to he Rources page as a new resource for the NASA community to use. The initial request came from R. Capio an LARC his e-mail address is r.s.carpio@larc.nasa.gov the link nafcom.saic.com is the NASA Cost Estmating Handbook.

Add new link to SOLAR Resources Page.

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020065	Novak, Bill	06/04/2002	Closed	02/21/2003	Medium	NONE		1.5.3	02/21/2003
Add course number to Certificate of Completion.		It might be a good idea to include the course number on the printed Certificate of Completion, as it would help to positively identify the course.							
20020064	Parker, Tiffany M.	06/03/2002	Withdrawn	06/04/2002	Medium	NONE			
Travel Manager Certification Report		The Certification Report needs to be emailed when generated.				Add an email field (similar to Module Report).			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020063	Davis, Colleen	05/30/2002	Closed	06/04/2002	Emergency	NONE			
Michoud Assembly Facility (MAF) needs to be added as a location in SOLAR.		Richard Hake (504-257-5262) sent in survey and requested someone to contact him regarding running reports. The training office at MAF needs to be able to monitor who has completed training. In order to do so, MAF needs to be added as a location. There are over 2,000 employees at the MAF Center.							
20020062	Carlson, Terry	05/29/2002	Closed	11/01/2002	Medium	NONE		1.5.1	11/01/2002
Add Module ID to User Survey		Currently, the User Survey does not include the Module ID. Add the Module ID to the User Survey.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020061	Parkinson, Claire L.	05/20/2002	New		NONE	NONE			
Survey not available after certificate is printed		I just completed the required Basic IT Security for 2002 training, and after taking the test (100 core) and printing the Certificate of Completion, I hit the Back button so that I could go back to the page to fill out the survey, but instead I got the following message:"Internal Server Error The server encountered an internal error or misconfiguration and was unable to complete your request. Please contact the server administrator, solar.support@msfc.nasa.gov and inform them of the time theerror occurred, and anything you might have done that may have caused the error.							
20020060	Czentorycki, Richard J.	05/20/2002	Closed	01/13/2003	NONE	NONE			
Problem printing certificate		The "diploma" should be formatted so it fits on an 8.5" x 11" horizontal, including the margins which takes it to about 7.5" x 10.5", useable. It right now is over 13 inches wide! Now, not too many people would print to a printer at that size. Most would get abbreviated pictures of the document. And almost everyone did!							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020059	Hoisington, Charles	05/16/2002	Closed	11/01/2002	High	NONE		1.5.1	11/01/2002
User received "Internal Server Error" while requesting new password.		User logged in with temporary password, entered the "Change Password" page, modified and confirmed the password, and received the error while submitting the form.							
20020058	Lupisella, Mark	05/16/2002	Withdrawn	06/04/2002	Medium	NONE			
User received prompt to change his password when he logged into SOLAR with his old password. Received page directing him to call the help desk.		User logged into SOLAR with his password. He went to the IT Security Discipline from the SOLAR homepage and selected the Basic IT Security for 2002 course. He was then able to change his password and received the page directing him to call the help desk.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020057	Setzer, Louise A.	05/16/2002	Approved	06/03/2002	NONE	RC	2.0		
Problem with email address other than user's and password reset.		When a user requests a password reset via the SOLAR home page and lists an email address other than his own, the password reset is actually done for the person whose name is linked with the email address in the database. One example is:Manpreet Kaur, TT 347582. She requested a password using the email address ptaylor@pop200.gsfc.nasa.gov. The userid she received was for P. Taylor. Another example, see TT348469.				Study alternate solutions.			
20020056	Rowell, Steve	05/15/2002	Closed	02/21/2003	High	NONE	1.5.3	02/21/2003	
Discipline and Center TA's need the ability to report on any user's test scores in their Discipline or Center, respectively.		Currently SOLAR appears to limit a Center TA to the Discipline in their profile for reporting purposes, rather than any user at their Center, at the SOLAR Admin site.				Modify the "View User's Training Report" function in the Find and Manage Users menu to eliminate Discipline restrictions for Center TA users, and guarantee no Center restrictions for a Discipline TA user. Revision: Update the "Find and Manage Users" results page to include a "Report" button even when the message appears: "Your TA Level does not permit you to edit this Users Information " if the user found is within the TA's Discipline or Center.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020055	Rowell, Steve	05/13/2002	New		Medium	NONE			
Merge/Delete users in the SOLAR Admin area fails for some users.		The application code that removes relationships between USERS and the various other SOLAR database tables, fails to remove them all since table(s) may have been altered to link to USERS that did not before.				Update the application files to include any tables for deleting records that were not part of the original list.			
20020054	Rowell, Steve	05/13/2002	New		Medium	NONE			
Org codes missing in Center TA's Reports Menu within Discipline		A Center TA cannot limit any of the TA reports that have their center pre-selected by Organization code.				Modify the Reports Menu to provide Org Codes in select list when a Center TA is logged in.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020053	Foreman, Darin W	05/13/2002	New		NONE	NONE			
Oracle error - 1480 when submitting survey		Message received from Darin Foreman as follows: FYI, decided to go ahead and fill out the user survey after a test, but received the following error when I went to submit my answers: SOLAR User Survey Oracle error: -1480							
20020052	Williams, Jacqueline R.	05/10/2002	New		NONE	NONE			
Pracive questions do not display		Reference TT347495. Basic IT Security 2002 course for general employees. USER REPORTS THAT SHE DOES NOT GET THE END OF SECTION QUESTIONS AFTER SECTION 1 OF THE BASIC IT SECURITY LESSON. SHE IS ABLE TO PROGRESS TO SECTION 2, BUT WOULD LIKE TO TAKE THE END OF SECTION QUESTIONS.Note: User does not want to take text-based version of course. She is on a PC, Windows 98, Netscape. She also asks that she only be telephoned in the afternoons.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020051 Incorrect All of The Above Answers- Selection not available	Lopez, Tony	05/03/2002 There are some questions in the Accessability Awarenesss training module with the answer “ALL OF THE ABOVE” as a correct answer but “ALL OF THE ABOVE” is not listed among the answers of choice. Samples of such questions will be mailed to Terry Carlson for review. In addition, there is no discernable way to accurately determined the number of people who have taken the training or even the test, with the exception of the ones who take the test and pass.	Closed	05/08/2002	Medium	NONE Determine cause of "All of the above" answer missing in selection and determine a way to recommend a way to quantify all users of module.			
20020050 Bulletin Board error message	Emerson, Curtis M.	05/01/2002 Message from Curtis Emerson Follows: received error message Error -1001 retrieving messages for topic topic_id using Netscape Communicator 4.77 on MacOS 9.1 trying to access Bulletin Board messages	New		NONE	NONE			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020049	Sullivan, Brenda M.	04/29/2002	Closed	01/13/2003	Low	NONE			
Request for ability to review answers after getting results		I just finished the Basic IT security training (for NASA employees) and forgot to mention on the survey that I would have liked to be able to review my answers after I saw my grade. I got 100 but I had guessed a couple of the answers. I would like to have been able to review the answers I had guessed so accurately, but I could see no way of getting back to the test itself.				I would like to have been able to review the answers I had guessed so accurately, but I could see no way of getting back to the test itself.			
20020048	Wroclawski, Serge D.	04/25/2002	New		NONE	DR			
Wants text-based version of Unix courses.		Reference TT345473. Does not want to install Flash. Wants text-based version of "Unix for System Administrators" course.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020047	Setzer, Louise A.	04/23/2002	Closed	01/13/2003	NONE	DR			
Wrong name onCertificate		The wrong user name appears on certificate after completing course & passing test. If you go back to the user report and look at the certificate the correct name then appears. Example: Frank Brody/JSC phone 281-483-5639 (trouble ticket #345079). He took the 2002 IT Security for Mgrs. course on 4/23/02. The name SAVRITH NIVE, date Feb 2002, appeared on his certificate.							
20020046	Carbajal, Kevin	04/22/2002	Closed	01/13/2003	High	DR			
On multiple occasions,the Solar database is not reporting "Passed" test results following a "Failed" test, only "Failed" results are reported.		On multiple occasions, I have noted that the Solar database is not reporting "Passed" test results following a "Failed" test result when a module report is generated - only the "Failed" result is reported. I have been able to confirm the "Passed" result by logging in via the "Solar Admin ONLY" link and checking the individual's training history.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020045	McCaul, Eugene W.	04/19/2002	New		NONE	NONE			
Browser fails when taking UNIX Admin course.		Message from E. W. McCaul, Jr. Follows: I am trying to take the UNIX Admin course at the SOLAR site, but find that there is a certain spot in the course where the material keeps killing my browser (netscape 4.76). The point of difficulty is page 15 (of 16) of the Administering Users section of the System Administration topic. The GUI attempts to draw icons for Linuxconf and HP..., but dies consistently while writing the HP icon name (it never completes it).							
20020044	Setzer, Louise A.	04/18/2002	Closed	01/13/2003	NONE	DR			
Error adding user when creating new account.		When creating a new account for a user with an apostrophe in their last name, the error message "Error -1756 getting user data from the data base" is displayed and the account is not created. The account must then be created without the apostrophe in the user's last name and in the email address. The account then has to be edited and the apostrophe added back.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020043	Lopez, Bob	04/17/2002	Withdrawn	05/15/2002	NONE	NONE			

Center and discipline level TA's have the same access rights. As the ARC SOLAR training administrator, I need to have global access to all users information to veryify IT Security training progress. Same as CCR20020056.

I am not able to see user information or generate a specific user training report for other TA's of other disciplines. It gives me an error and tells me that I don't have access to this TA's information. This is not acceptable since I am responsible for reporting to Center management on the metric program at Ames for all civil servants. I need to do database queries for users from other centers. Periodically, users will show up on ARC's SOLAR reports and they cannot be found in theARC x500 database. I then need to do a global query to see what center the user belongs to. I then send a system email message to that user explaining they are showing up on the wrong report and that they need to go back into SOLAR and correct their user information.

Center TA's need to agency-wide access to all civil servants information

| 20020042 | Grant, James G. | 04/15/2002 | Closed | 05/08/2002 | High | NONE | | | |

Update org codes for JSC.

I got a call from the "D" code admin. Officer requesting that the SOLAR pick list be updated to reflect the new orgs. Below
 is a list of the current D codes and the requested new codes. Current list: DA DB DD DF DK DL DM DO DT
Requested New list: DA DF DL DM DO DT DV DX
DB, DD, DK became DV. DX is a new as well.

Udate org codes.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
						Recommended Action			
20020041	Grant, Greg	04/10/2002	Closed	05/08/2002	Emergency	NONE			
Correct the ITS for Managers link on the Managers Responsibilities for ITS Risk Managememt Course.		Link needs to be updated in the Managers Responsibilites for ITS Risk Management Course. The link under the first NOTE on the page links to the ITS for Managers module. This course (ITS for Managers) is a 2001 course and needs to be updated.							
20020040	Lopez, Tony	04/04/2002	Closed	05/08/2002	Medium	NONE			
Contact For Accesability Awarenss Course Needs to be changed.		Charles Resmond is listed as the Point of Contact on the Accesability Awareness Course. Charles resently retired from NASA. The New Point of Contact should be Lynday Sampson at Headquarters.				Remove Redmond from SME and contacts and add Lynda Sampson.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020039	Lopez, Bob	04/04/2002	Closed	05/08/2002	High	NONE			
Please add the following "NEW" org codes, ARC-FOI ARC-FOO		This is required due to a new re-organization of Code FO.							
20020038	Seaton, Glenn	04/03/2002	Closed	01/13/2003	Medium	DR			
When I get the IT page and mouse over User Report I get a Runtime Error line 12 Box.		Using IE 6.0 and NT 4.0. User selects Information Technology Security Discipline and mouses over the User Report link resulting in a runtime error.							

CCR Report For SOLAR

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			

| 20020037 | Lopez, Tony | 03/21/2002 | Closed | 01/27/2003 | Medium | NONE | | | |

Develop Discipline home pages for each NASA Center.

More and more Centers are looking at placing content on SOLAR to provide Center specific training to their personnel. In order to prepare for and encourage this process SOLAR needs to have Center specific Discipline home sites on SOLAR so their content can be placed in them. Having these Discipline sites in place will eliminate confusion later on

Build and place on SOLAR a Discipline Home Site for each Center.

| 20020036 | Jurgenson, John W. | 03/20/2002 | New | | NONE | NONE | | | |

Broken Links Human Awareness module

USER IS HAVING TROUBLE WITH THE FOLLOWING PAGE. HTTPS://SOLAR.MSFC.NASA.GOV/SOLAR/DELIVERY/DISC/HR/PRIVATE/ACC/INDEX_MAIN.HTM.
He cannot click on a link because there is text overriding it.see attachment.
User tried it in both I.E. (v5.0) and Netscape. Windows 98. Related to TT #340478

Sr. Programmer to investigate.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020035	Schultz, David J.	03/20/2002	Closed	01/13/2003	NONE	RC			
No numeric character in password		Passwords automatically generated by SOLAR do not always have numbers in them, only lower and upper case letters. According to password standards listed in SOLAR, the password should contain a number. Note: this question was forwarded by Steve Jones.				Update the password generation routine to discard any that contain no numbers.			
20020034	McNeil, Denise A	03/19/2002	Closed	05/08/2002	NONE	NONE			
Error received when survey submitted.		After taking Basic IT Security for 2002 course, message "Oracle Error 904" was displayed when submitting survey. This CCR opened in response to TT 0000340210.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020033	Carlson, Terry	03/18/2002	New		Medium	NONE			
Investigate: Import user information from x500 database for SOLAR user data		Investigate the possibility of linking a student's contact info to their X500 entry instead of independent self identification data entry with all its error prone characteristics? It would greatly increase the consistency of bookkeeping agency wide for annual courses such as IT Security.				Contact appropriate personnel to determine feasibility and effort required to use the x500 database.			
20020032	Lopez, Bob	03/15/2002	Closed	05/08/2002	High	NONE			
Please add the contractor name:Techulan, Inc.		Ames has a Techulan, Inc. contract with employees working here.				Please add Techulan, Inc. so that the employees can select the correct vendor name.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020031	Graham, Brenda H.	03/15/2002	Closed	03/15/2002	Emergency	NONE			
Error 5 generating certificate		When you click the "certify" button at the end of the PKI course, you receive the message "Error 5 generating certification".							
20020030	Carlson, Terry	03/14/2002	Closed	03/15/2002	Emergency	NONE			
Some Managers confusing Risk Assessment with IT Security for Managers		Several users have taken the Risk Management for Managers training thinking they were satisfying the requirement for IT Security for Managers 2002. This is caused by the location of the course selection on the menu of courses.				Place a warning on the top of the Risk Management for Managers course that notifies the user of where they are and offers the option of moving to the IT Security for Managers course.			

CCR Report For SOLAR

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			

| 20020029 | Fogle, Sheila H | 03/14/2002 | Closed | 01/13/2003 | NONE | RC | | | |

Course Numbers on Title of Courses

Currently, the only place where the course number shows up is when you do a listing of all the courses. Recommend that thecourse number also show up everywhere else the course name shows up. There have been some instances where people have been taking the IT Security for Risk Management instead of the ITS for Managers 2002. If the course number is out there, we can use this and hopefully better point them to the correct course.

| 20020028 | Jones, Steve R. | 03/14/2002 | Closed | 04/11/2002 | High | NONE | | | |

Add test completion date to the Module Report.

Add test completion date information shown in the SOLAR User Report to the Module Report.

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020027	Lopez, Bob	03/13/2002	Closed	01/14/2003	Medium	NONE			
Selecting a primary and secondary discipline		Users have complained that when they are registering for the first time on SOLAR and come to selecting a primary and secondary discipline, they are confused and can't find their discipline according to their employment position.							
20020026	Miller, Tim	03/13/2002	Closed	04/11/2002	High	NONE			
Add phone number field to the UserReport.csv file		As CSO at MSFC/NSSTC, I would be greatly assisted if another column were added to the UserReport.csv file that we can get upon request. If you would please add the Phone Number field in one of the columns (presumably one at the far right), it would enable me to perform a sort that would separate the NSSTC residents. Otherwise, since I have people from a variety of directorates, the task is nearly impossible.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date

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20020025   Tennille, Geoff M.   03/12/2002   Closed   05/08/2002   Low   NONE

Two tests for ITS modules

Currently SOLAR has two tests for many of the ITS modules (basic and comprehensive). This confuses users.

20020024   Carlson, Terry   03/12/2002   Closed   04/11/2002   High   NONE

Monthly report does not complete or provide raw data.

Application code for monthly report in each discipline stops before the report is complete, and there is currently no mechanism in place to capture results to send via email. Also need ability to see Tests Taken by month.

Rewrite the report in Perl and try to optimize it at the same time.
Create a report that focuses on Tests Taken, for all centers.

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020023	Wilson, June	03/12/2002	Closed	01/14/2003	Medium	NONE			
Home Page oldindex.htm		An old version of the home page is displayed via oldindex.htm.This occurred when changing the browser window size in Netscape 4.08.				Modify the java script code for the home page to not call oldindex.htm.			
20020022	Carlson, Terry	03/11/2002	Closed	04/11/2002	High	NONE			
User Report shows only one test per user		If the training administrator goes into the Administrators Page and selects "Reports Menu" and then selects "User Report" with the dates 10/01/2001 through 03/11/2002, only onecourse per person shows up rather than everything that has been completed in that time frame. How come? For example, we had 547 users complete the Basic ITS for 2002 since it was available 01/04/2002 and we have 15 managers who have completed the ITS for Managers 2002, since 03/06/2002. However, when I generate the report for Glenn and scroll down to Wielinski it lists only Basic 2002 taken on 01/04/2002 but not the Managers which I completed on 03/06/2002.				Correct Report to look for all tests for each user			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020021	Washington, Bridgette	03/07/2002	Closed	05/08/2002	High	NONE			
Missing Org Codes for DFRC Employees		I don't know what to put in blocks 8-9. I need DFRC Civil Service and Contractor employees to identify their organization code for tracking purposes. I have to look up each person's org code for a spreadsheet I am keeping which isvery time-consuming.				This field needs to be a requirement. Is there any way to update this field for all the people who have already taken Basic IT 2002?			
20020020	Rankin, Geraldine	03/07/2002	Withdrawn	03/07/2002	NONE	NONE			
Test questions missing		In the Human Resources discipline, there are no questions on the Accessibility Awareness Training Comprehensive test. This CCR opened as a result of SOLAR Trouble Ticket #338848.				Withdrawn - duplicate of #20020019.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020019	Lopez, Tony	03/07/2002	Closed	05/08/2002	Medium	NONE			
"Comprehensive" test selection does not work on Accessibility Awareness Module-Remove Option		The Accessability awareness module provides a comprhensive option at the the of the module; This module does not incorporate this particulat level of test. Please remove the option from the selection and leave only basic.				Remove comprehensive option. Delete the option for a taking a comprehensive test. CCR 20020020 was withdrawn.			
20020018	Carlson, Terry	03/06/2002	Closed	04/11/2002	High	NONE			
Verify Employee Information on All Change Password Actions		Current process only asks user to verify password when their current password expires and they know this password. SOLAR prompts the user to verify their information then asks them tochange their password. SOLAR needs to ask users to verify their profile information when they change their password and when they have selected the "Forgot Password" option.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020017 Module Mangement Page	Garrett-McCants, Bern	03/04/2002 The module management page in solar review edit mode the information screen stops half way the page prohibiting the review or edit of module's question and test information.	New	03/05/2002	High	NONE Remove SME selection for now so that module management works.			
20020016 broadcast mail message & email training administrator functions malfunctioning	Wilson, June T.	03/04/2002 I attempted to do a "Broadcast Mail Message" from the SOLAR admin page, selecting only Discipline TAs. I was not able to select a discipline, I received an error message that no "location" was selected. That was not one of the options on the function I was trying to do. Also, I was unable to select more than one disciple, though the function appears to allow that option. Then when I went to the "Email Training Administrator" and selected only SMA Discipline TAs, which there are 57 users with this designation, the email message was sent "successfully to 101 of 101 users". Who the 101 users are, I cannot figure out.	Closed	01/13/2003	NONE	DR			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020015	Wilson, June T.	03/01/2002	Closed	01/13/2003	Medium	RC			
Format phone number field on Forgot Password form		If you forced a user to input area code and then the seven digit phone number, then there would be less manual password changes. Many users give abbreviated phone numbers, i.e. 4-5929, which does not match up with the full phone number in user's profile in SOLAR database. Or users omit area code.				Implement phone number entry fields like in Request User Id form,			
20020014	Lopez, Tony	02/26/2002	New		Medium	NONE			
Making of ITS 2002, Accessability Awareness, and SMA Module AICC and SCORM Compliant		As part of our effort to modernize SOLAR we need to look at improving existing training modules and look making these complient with AICC and SCORM Standards. The SOLAR Program manager has selected the ITS 2002 Module, Safety and mission Assurance module to be recommended by Mr. Wil Harkins and one additional such as ISO Course. Actions should be taken to begin this process.				Actions should be taken to begin this process. Set up meeting with key participants for each dicipline to begin work.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020013	Carter, Kelly	02/28/2002	Closed	01/13/2003	Medium	RC			
user Report/User Certification Report naming convention confusing to the user.		When I read the heading "User Report", I skipped that section because I knew I wanted a certificate, not a report. When I found the heading "User Certification Report" further down the page, it seemed that was the functionality I was looking for.Given those two options, I chose the one that actually had the word "Certification" in it.				Would you consider changing the first heading from "User Report" to "User Report / Certificates of Completion"?			
20020012	Terry Carlson	02/28/2002	Closed	04/11/2002	Medium	NONE			
SME Query Report fails		Report generates "Internal heap ERROR" when run on all modules, and does not produce any output on a selected module.				Investigate application code fix, or rewrite in Perl.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020011	Davis, Colleen	02/26/2002	Closed	04/11/2002	Emergency	NONE			
The org code information on the "Your password has expired" page defaults to DoT-DoT.		Implement change to "Your password has expired" page.							
20020010	Carlson, Terry	02/22/2002	Closed	04/11/2002	Emergency	NONE			
User Reports link on Export Control home page broken. Ref TT337040.		The "rptsmain.htm" page has incorrect link for User Report.				Correct link to match other Discipline User Reports pages.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020009	Davis, Colleen	02/25/2002	Closed	03/12/2002	Emergency	NONE			
Receive error message "Http access file - error 6 occurred" when trying to add Headquarters user.eceive error message "Http access file - error 6 occurred" when trying to add Headquarters user.		When going to Training Administrator's home page through the Headquarters discipline/click on Manage Access Groups/click on Edit Group/add user to current group members/click save group/then the error message is displayed.				Correct procedure so users can be added through the Manage Access Groups feature.			
20020008	Beller, Arthur	02/20/2002	Closed	03/12/2002	NONE	DR	SMALL		
ITS Module Report - Contractor field is blank		When ITS module report is run with "ALL COMPANIES" selected, the .cvs report that is generated does not show the user's company name. Example is Linda Starr, Lockheed LMIT. Reference TT #336697.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020007	Davis, Colleen	02/20/2002	Closed	03/06/2002	Emergency	NONE			
Test Effectiveness report crashes.		Test Effectiveness report crashes and receives the following error: Internal Server Error The server encountered an internal error or misconfiguration and was unable to complete your request. Please contact the server administrator, solar.support@msfc.nasa.gov and inform them of the time the error occurred, and anything you might have done that may have caused the error. More information about this error may be available in the server error log. Stronghold/3.0 Apache/1.3.22 RedHat/3015 Server at solar.msfc.nasa.gov Port 443							
20020006	Davis, Colleen	02/20/2002	Closed	03/06/2002	Emergency	NONE			
Email results section of User report not implemented.		Implement feature similar to Module Report.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020005	Carlson, Terry	02/13/2002	Closed	04/11/2002	High	NONE			
Search for DOT (Department of Transportation) users using the "Find and Manage" form broken. Search incorrectly reports "No Users Found".		Repair search for DOT users using the "Find and Manage" form.							
20020004	Fogle, Sheila H.	02/12/2002	Closed	05/08/2002	Low	DR			
Errors in SOLAR Home Page Instruction Boxes		From the SOLAR home page, the Request User ID spells out the acronym for SOLAR but doesn't give the acronym. Other places we use just the SOLAR acronym. We need to be consistent. Forgot Password text box - The acronym SOLAR isn't all caps (Solar) User Report text box - word "thier" is mis-spelled Web Workshop - Acronym SOLAR isn't all caps				Fix problems			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date

| 20020003 | Carlson, Terry | 01/15/2002 | Closed | 03/12/2002 | High | NONE | | | |

Electronic version of Module Report

There has been a requirement identified to allow for an electronic (file) version of the Module Report under the Reports tab similar to the user report.
Suggest closing this CCR, it's a duplicate of CR 20010088.

Build the same capability for generating and emailing an lectronic version of the Module Report that exists for the User Report

| 20020002 | Carlson, Terry | 01/08/2002 | Closed | 03/12/2002 | High | RC | SMALL | | |

Add Department of Transportation Information to Drop Lists

The Department of Transportation will be taking part in a Pilot to offer training from SOLAR to agencies outside of NASA. To allow for this we need to add the following to the Selection Lists on the Request User ID and Change User Information pages.

 Add "Department of Transportation" to the Location. Add "DoT" as the default Organization for this Location. Add "System Administration" as a Primary Discipline.

Recommend that we add these items immediately. No impact to SOLAR as all 3 are additions to drop down lists. No program code is impacted.

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20020001	Markosian, Lawrence	01/04/2002	New		NONE	DR	MEDIUM		
Org Code Field not displayed on new user request.		When user is creating a new account, Org code field is not displayed. Only scroll arrows are shown. See attached email from user. User is on a SUNW, SPARCstation-5. OS version 5.8. Processor type: sparc. Hardware: sun4m.							
20010108	Setzer, Louise	12/20/2001	Closed	03/12/2002	NONE	DR	SMALL		
Database error 1405 received		Users are not able to run the "User Certification Report" for an individual module. This only occurs when the user does not have the "middle initial" field filled in when the original userid is created. Over 3000 SOLAR users have a blank middle initial field.				Put in a "blank" or some other character in the middle initialfield so that users are able to run their own certification report.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010107	Setzer, Louise	12/20/2001	Closed	04/11/2002	Low	RC	MEDIUM		

NO Actual certificate that the SOLAR users can print to show they have completed the Mandatory Annual Ethics Training for General Schedule Employees

Either display a certificate for the user to print, or change the wording to include an explanation as to where the user needs to go to print the report that shows he is certified in the course.
01/10/02 Additional Info: Other courses that do not have test and have certificate include Ethics-Mandatory SES and SMA Risk Management-Risk as a Resource. Also, the MSFC-SHE courses that we are to develop, some will be certify only (no test). Users cannot print a report, training adminstrators can generate report on user, thus, the info is being tracked in database.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010106	Wilson, June T.	12/19/2001	Withdrawn	05/01/2002	High	RC	MEDIUM		

MSFC - SHE Home Page

With the new MSFC Safety, Health, and Environmental (SHE) courses being added to SOLAR, there needs to be a new SHE Discipline Home Page AND a decision as to how to access the SHE Home Page. Should it available directly off the SOLAR home page or since it's for MSFC employees only, should there be MSFC home page and should it be right off the SOLAR home page for all to see?

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010105	Grant, Greg	12/14/2001	Closed	05/08/2002	NONE	RC	SMALL		
No notification of 30 minute wait after password expires and is changed.		When the user receives the message that the password has expired, he is able to reset the password but there is no warning that there is a 30 minute wait before that password is active in the system.				After the password is successfully reset by the user, a message should be displayed notifying the user that there is a 30 minute delay before the password is active.			
20010104	Carlson, Terance F.	12/12/2001	Withdrawn	05/07/2002	High	RC	MEDIUM		
Add Contract Name to SOLAR Database. Withdrawn (same as CCR 20010011).		There is a requirement to be able to generate reports sorted by contract.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010103	Carlson, Terance, F.	12/10/2001	New		Medium	S/A	MEDIUM		
Study User Identification Methods for SOLAR/AdminStar Interface		Need to conduct a study to develop recommendation for identification of users in SOLAR so that we can build an nterface with AdminStar. AdminStar does not have Contractor data/identification as it uses SSN for Civil Service Employees.				Conduct analysis of the database elements currently available as well as potential additional element(s) and develop a recommended resolution to incorporate contractor data in AdminStar so SOLAR data can be maintained.			
20010102	Carlson, Terance, F.	12/10/2001	Closed	03/12/2002	Medium	RC	SMALL		
Add Link in SOLAR to the SESAAS Home Page.		User's need access to the SESAAS Home Page so that they can enter 1620's while in SOLAR. Need to investigate whether we need to place it on each discipline homepage as well.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size Recommended Action	Expected Release	Expected Release Date
20010101	Carlson, Terance, F.	12/10/2001	Closed	01/13/2003	Medium	RC	MEDIUM		
Remove Roadmap Button from SOLAR		The Roadmap button has been disabled for performance reasons. This request is to Remove the button and avoid any confusion.							
20010100	Poncet, Bob	12/07/2001	Closed	03/12/2002	Low	RC	SMALL		
Org Code addition		Need org code RA90 added to organization pick list (on Request ID form) for Stennis.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010099	Kennel, Robert H.	12/07/2001	Closed	03/12/2002	Low	RC	MEDIUM		
Training Administrator Reports Menu needs improving		Existing form is just one long sequence of six separate forms. Navigation to any individual report desired is cumbersome, and the report descriptions need evaluating.				Redesign form to provide links to desired report at the top, and clean up graphics, text and layout in the process.			
20010098	Wieseman, Carol D.	12/06/2001	Closed	01/13/2003	Low	DR	SMALL		
Web Link does not work		Per email dated 12/5/01 from Carol Wieseman, web link does not work: http://www.usoge.gov/suppregs/5cfr6901.html							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size Recommended Action	Expected Release	Expected Release Date
20010097	Howell, Timothy S.	12/03/2001	Closed	03/12/2002	Low	RC	SMALL		

Please note that in the LOCATION block that must be completed in order to get a password, there is no location option for the NASA employees at the NASA Management Office (NMO). While we are a component of HQ, we are located at JPL. This has resulted in confusion for the NASA employees at NMO. Currently, I have employees that register under HQ, JPL, and Other. This in turn makes it more difficult for me keep track of training accomplishments since I have to look under three locations headings. NMO is a NASA location and we would appreciate having it so indicated on the registration form.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size Recommended Action	Expected Release	Expected Release Date
20010096	Wilson, June	11/14/2001	Closed	03/12/2002	High	RC	SMALL		
User Search Default Exact Match		Change the default from exact match to not exact match.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010095	Pat Wielinski	11/08/2001	Closed	03/12/2002	Low	RC	SMALL		
Changes to ITS		This is a request to hide three courses in the ITS course listing and discipline home page: ITS for Managers, Basic ITS for 2001 and NPG 2810 Tutorial.				Hide the courses ITS for Managers, Basic ITS for 2001 and NPG 2810 Tutorial from the users to avoid confusion with other similiar worded courses.			
20010094	Wilson, June	11/07/2001	Closed	01/13/2003	NONE	RC	MEDIUM		
Undeliverable email messages		When the user's email is incorrect in the database, and the user has requested a password change (and thus, a message to be sent to them), we (agency training administrators) do not get the undeliverable messages. These are the automated email messages by pdisys or pdiproc.				Capture undeliverable email messages from the SOLAR UNIX server.This would allow ATAs to immediately know when a message is undeliverable and avoid the user saying that they had made a password request and never heard back from us.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010093	Kolar, Charissa	11/07/2001	Closed	03/12/2002	NONE	RC	SMALL		
Registration choices		In the registration process the user has to choose a primary and secondary related mission/work area. Listed as options are all the science areas, public affairs, human resources and training, but not our group. We work in the Commercial Technology Office or Tech Transfer office. There is one in every NASA center and staff at HQ that work in this area, but we don't really fit under any of the titles you have on the pull down menu.				I would like to make the suggestion that this area is added to the registration portion of the database.			
20010092	Lindhorst, Douglas	11/07/2001	Closed	03/12/2002	NONE	RC	SMALL		
Primary/Secondary Discipline Choices		The choices that were offered for primary and secondary displines during the user info did not give the choice of systems engineer. Why not? I would think that the majority of those taking this training would be systems engineers.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010091	Bob Solomon	11/07/2001	Withdrawn		Medium	DR	SMALL		
Update incorrect/broke links		Six links in the HQS ISO 9000 module need to be updated. Links will be provided by email and placed in the CCR folder.							
20010090	Lopez, Tony	11/06/2001	Closed	01/13/2003	NONE	DR	SMALL		
Broken links in HQS ISO 9001 module		Several links are broken in the HQS ISO 9001 SOLAR module.				Fixes to links were sent to Dr. Lopez from Joan Verbeck in an email dated 10/23/01. See attached list.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010089	Fogle, Sheila	11/05/2001	Closed	04/11/2002	NONE	RC	MEDIUM		
Verify personal data		User's personal information (email address, phone number, org code, name) may change and it is never corrected in the database. Any reports that are run are not correct then.				Add a screen that pops up after user logs in that would ask the user to verify if his personal info is correct, to include: email address, name, org code, phone number			
20010088	Rowell, Steve	10/26/2001	Closed	02/27/2002	High	RC	SMALL	1.3	
Module Reports Output		Need reports in a format that can be edited by the user.				Ability to send module report to email (as a file that can be edited).			

CCR Report For SOLAR

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			

20010087	Rowell, Steve	10/26/2001	Closed	02/27/2002	High	RC	SMALL	1.3	
Slow Module Reports		Module reports take too long to run. Decrease amount of time it takes to run module reports.				Decrease amount of time it takes to run module reports.			
20010086	Lopez, Tony	10/22/2001	Closed	04/11/2002	Low	NONE	MEDIUM		
Survey Responses		1) Cannot tell when a survey responses is received, so it is difficult to know which responses are new. 2) Cannot answer a user's questions or give him feedback because there is no way to identify the user. Combine with ccr 20010019. Add time stamp.				1) Add a "time stamp" for each survey response received. 2) SOLAR website states that survey response is anonymous. Consider adding a checkbox: "If you would like us to contact you, click here." The user's ID would then be captured and displayed to the administrator, along with the survey response..			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010085	Lopez, Tony	10/22/2001	New		High	NONE	SMALL	1.3	
Survey Responses archival		Survey Responses need to be archived. After the initial archive, should be done weekly or biweekly.				Note: Please let Tony Lopez know at least 24 hours before the invitial archive is done so he can make a copy of all the responses that are in the system now.			
20010084	SOLAR Team	10/18/2001	Closed	02/27/2002	High	NONE	SMALL	1.3	
508 Compliance Resources Page		Make the "Resources" aka "Other Links" page 508 compliant							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010083	SOLAR Team	10/18/2001	Closed	02/27/2002	High	NONE	SMALL	1.3	
508 Compliance User Report Page		Make the "User Report" page 508 compliant							
20010082	SOLAR Team	10/18/2001	Closed	02/27/2002	High	NONE	SMALL	1.3	
508 Compliance Change Password Page		Make Change Password Page 508 compliant							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010081	SOLAR Team	10/18/2001	Closed	02/27/2002	High	NONE	SMALL	1.3	
508 Compliance Change User Info Page		Make Change User Info Page 508 Compliant							
20010080	SOLAR Team	10/18/2001	Closed	05/08/2002	Low	NONE	MEDIUM		
Org Code All Centers Update		Update all org codes for all centers periodically (the full list of codes is not available for selection when user is creating an account, such as at GSFC). Accurate reports cannot be run if all the org codes aren't available.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010079	SOLAR Team	10/18/2001	Closed	01/13/2003	Low	NONE	MEDIUM		
Rejection tracking		When a new user's account is rejected, provide a comments field for the administrator to type in a reason why the account was rejected. Right now all we have is a huge folder full of accounts we have rejected and we have to go thru that stack when someone calls and wants to know why their request for an account was rejected.							
20010078	SOLAR Team	10/18/2001	Closed	02/27/2002	High	NONE	SMALL	1.3	
Easy ATA login		Provide one login for administrators, rather than having to log in twice.							

CCR Report For SOLAR

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			

20010077	SOLAR Team	10/18/2001	Closed	02/27/2002	High	NONE	SMALL	1.3	
Password Letter improvement		In the auto generated email the user receives with his new password, make sure there is not a period after the password. Some users were trying to enter the period as a part of theirpassword. Also, the letter with new password does not advise the user to wait 30 minutes before using the new password. Also, it is a security issue to have login id, password, and URL all in same message. Combine with CCRs 20010076 and 20010028.							

20010076	SOLAR Team	10/18/2001	Closed	02/27/2002	High	NONE	SMALL	1.3	
Shorter auto email message		Shorten the automatically generated email message the user receives when he resets his password or gets a new account. The one currently used is too long and users have trouble locating their new password in it. Work with CCR 20010028 and 200100077.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010075	SOLAR Team	10/18/2001	New		Low	NONE	MEDIUM	1.3	
User ID / User Name Confusion		The terms "user ID" and "user name" are not consistent throughout SOLAR (in both automatically generated emails and on the web site). Change user name to read "user ID".				Different browsers also use different terminology.			
20010074	SOLAR Team	10/18/2001	Closed	05/08/2002	High	NONE	MEDIUM	1.3	
Faster Password Activation		Make the password active immediately for the user, no 30 minute wait. Educate the use: change the message that pops up when they change their password to let them know that there is a wait.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010073	SOLAR Team	10/18/2001	Closed	02/27/2002	High	NONE	SMALL	1.3	
No FLASH options on Home Page		Do not use FLASH on the SOLAR home page. If it is used,make sure that user info, request userid etc. are all available on the sidebar so that the user can see and access those without downloading FLASH. Combine with CCR #20010024							
20010072	SOLAR Team	10/18/2001	Closed	02/27/2002	High	NONE	SMALL	1.3	
Password Information		Make it clear to the user that their password expires in 90 days, temp password in 7.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010071	SOLAR Team	10/18/2001	Withdrawn	02/27/2002	High	NONE			
Direct access to required course from home page		Put a "button" on the SOLAR home page to click on to take the Basic Security course. Withdrawn - same as #70							
20010070	SOLAR Team	10/18/2001	Closed	02/27/2002	High	RC	SMALL	1.3	
HQ Security		Either rename the Security discipline or move it. Too many users are going to it instead of the Information Technology Security discipline to take the Basic IT Security for 2001 course. Identify each course with a course number.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010069	Lopez, Tony	10/15/2001	Closed	02/27/2002	Low	NONE			
Remove Users no longer with agency		List of users below should no longer have access. Please confirm that they have been removed from system. If still in the system please remove.				The following users no longer require access to any NASA HQ Services. Please ensure that these users' accounts have been disabled/deleted from any system or application that you support.			

    DEPARTURE
   ID   NAME   CODE DATE EMPLOYER ACTION
  ewalley Ellen C. Walley LE 9/8/01 NASA   Xfer
  chudgins Charlotte Hudgins ML 9/10/01 NASA   Xfer
  abunner Alan Bunner   S   9/14/01 NASA   Retired
  dthomaso Doris D. Thomason SJ 9/22/01 NASA   Retired
  wdimmer William Dimmer BR 9/23/01 NASA   Xfer
  dkaplan David Kaplan   MP 9/26/01 NASA   Xfer
  rfischer Richard Fischer MP 9/26/01 NASA   Xfer
  cvincen1 Charles Vincent IH 9/26/01 NASA   Term.
  pevanich Peggy L. Evanich S   10/3/01 NASA   Retired > >

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010068	Trainor, John K.	10/15/2001	Closed	02/27/2002	High	DR	SMALL	1.3	
S&MA Overview WBT (ZQSMAO) link does not work.		On the web page "https://solar.msfc.nasa.gov/solar/delivery/disc/sma/public/html/disindex.htm" select the Mission Assurance curricula and then scroll down to item E to find a link for the S&MA Overview. The message is then received, "There are three possible reasons you have reached this page.: Note: Renee M. Taylor/301-286-5725 called and said none of the links on the first part of the curriculum (orientation) work. Combined with CCR #20010059							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size Recommended Action	Expected Release	Expected Release Date
20010067	Wislon, June	10/12/2001	Closed	01/13/2003	Low	RC	SMALL	1.4	
Release/Date on Home Page		The current version of SOLAR needs to be on Home Page.							
20010066	Harkins, Will	10/12/2001	Closed	01/27/2003	Low	DR	SMALL		
SMA Catalogs		As a follow-up to SOLAR 20010059, I was looking in more detail at the SMA curricula and then the SMA catalogs and I noted that the SMA catalogs are not the correct versions and contain errors. Specifically the Mission Assurance Catalog doesn't include any of the hyperlinks from the course title to the WBT course or the IBT page. In addition the catalogs that appear from the pick list feature of the SMA homepage (NASA Safety Training Center, Workmanship Standards (East and West) and Non-destructive Test) don't link to the correct pages they refer to obsolete catalogs.							

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010065	Lopez, Tony	10/09/2001	Closed	03/06/2002	Medium	NONE	SMALL		
Verify Removal From System "Some Best Practices" module-SMA dicipline		Some Best Practices Module needs to be removed from the system because it is out dated.				Please confirm that the module has been removed from SOLAR. If Not please make sure it is remove as soon as possible. Put on hold; Dr. Lopez action item to get more info.			
20010064	Lopez, Tony	10/09/2001	Closed	05/08/2002	Low	RC	SMALL		
Problem with old information on SMA Curricula		Some Curricula in SMA training may not have been updated please confirm Changes following have been done to the SMA modules. Updatedcurricula by eliminating some of the links that don't go anywhere. These apply to all of the S&MA curricula: Mission Assurance, Quality Assurance Engineer, Quality Assurance Inspection, System Safety Engineer, Safety Technical Specialist, Industrial Safety Engineer, and the R/M Engineer. The specific changes that should have been done by TRW e are as follows:				Varify Changes have been made. If changes have not been made please make them.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010063	Wilson, June	10/01/2001	Closed	02/27/2002	High	RC	SMALL	1.3	
508 Compliance "Forgot Password" page		Make "Forgot Password" aka "Request Password Reset" page 508 compliant.							
20010062	Wilson, June	10/01/2001	Closed	02/27/2002	High	RC	SMALL	1.3	
508 Compliance Request User Id Page		Make Request User Id Page 508 compliant							

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CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010061	Wilson, June	10/01/2001	Closed	02/27/2002	High	RC	SMALL	1.3	
508 Compliance Feedback/Support page		Make "Feedback/Support" aka "Send Mail Message" page 508 compliant.							
20010060	Wilson, June	10/01/2001	Closed	02/27/2002	High	RC	SMALL	1.3	
508 Compliance Home Page		Make SOLAR Home Page 508 Compliant							

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			
20010059	Harkins, Wilson	10/09/2001	Closed	02/27/2002	High	DR	SMALL	1.3	
S&MA Incorrect/Deleted Links		Message from Wil Harkins Follows: In the curricula on the Safety and Mission Assurance home page the link for item VII.H.12 Manufacturing Resources Planning is listed as ZQMRP, Manufaturing Resources Planning (MRP II (IBT) - Level B. This link goes to the Mission Assurance Instructor Based Training page instead of to the MRP II web-based course. The linkage needs to be corrected to go to the web-based course and the text (IBT) needs to be replaced with (WBT) on each of the curricula. Combine with CCR #20010059 Also in the curricula item VII.H.10 lists a link for Advanced Manufacturing Concepts however, the Advanced Manufacturing Concepts class was discontinued and the link should be deletedfrom all of the curricula.							
20010058	Tennille, Geoffrey	10/09/2001	Closed	02/27/2002	High	NONE			
LaRC reports		Could we get four reports starting at March 1, 2001 which covers the entire period that the awareness training has been available? 1) Basic ITSA for 2001 - civil servants - by org code & last name 2) Basic ITSA for 2001 with mgrs supp - civil servants - by org code & last name 3) Basic ITSA for 2001 - contractors - by contractor & last name 4) Basic ITSA for 2001 with mgrs supp - contractors - by contractor & last name							

CCR #	Initiator	Initiation Date	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
Title		Description				Recommended Action			

20010057	Wilson, June	10/03/2001	Closed	02/27/2002	NONE	RC			

Safety courses on CD

John Lemkey at HQ who wanted us to make a CD of the 5 Safety courses so that he could take it out to use to show people how they worked. He didn't want to log onto SOLAR each time. Can we do this? If so, when can we do it?

20010056	Lowey, Bill	10/01/2001	Closed	02/27/2002	High	RC	SMALL	1.2	10/12/2001

HQ Personnel Changes thru 10/01/2001

The following users no longer require access to any NASA HQ Services. Please ensure that these users' accounts have been disabled/deleted from any system or application that you support. Please reply with confirmation that an account on any system that you support for any of these users has been disabled/deleted.

DEPARTURE >>ID   NAME   CODE
          DATE   EMPLOYER ACTION >> >>ewalley   Ellen C.
          Walley   LE   9/8/01   NASA Xfer >>chudgins
          Charlotte Hudgins   ML   9/10/01   NASA Xfer >>abunner
          Alan Bunner   S   9/14/01   NASA Retired
          >>dthomaso   Doris D. Thomason   SJ   9/22/01
          NASA Retired >>wdimmer   William Dimmer   BR
          9/23/01   NASA Xfer >>dkaplan   David Kaplan
          MP   9/26/01   NASA Xfer >>rfischer   Richard Fischer
          MP   9/26/01   NASA Xfer >>cvincen1   Charles Vincent
          IH   9/26/01   NASA Term. >>pevanich   Peggy L.
          Evanich   S   10/3/01   NASA Retired

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010055	Wilson, June T.	09/28/2001	Closed	02/27/2002	Medium	RC	SMALL	1.2	10/12/2001
Optimize User Search		Add droplist for location Split name search to last and first				Add droplist for location Split name search to last and first			
20010054	Wilson, June	09/21/2001	Withdrawn	05/08/2002	High	RC	SMALL	1.3	01/31/2002
Need CSC PrISMS company or contract name. Withdrawn (same as CCR#20010011).		There are numerous SOLAR users who are CSC employees and managers need to identify those who are on PrISMS contract. Work with CCR #20010011				Create another company name: CSC-PrISMS and/or Create contractname PrISMS and provide report with contract selection query option.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010053	Howard, Jessica	09/21/2001	Closed	02/27/2002	High	RC	SMALL	1.2	10/12/2001
Update user accounts ASRI-CaER		After ASRI-CaER is added to SOLAR list of contractor companies, update user database with email'd list 0f 61 users that work for ASRI-CaER.							
20010052	Howard, Jessica	09/20/2001	Closed	02/27/2002	High	RC	SMALL	1.2	10/12/2001
ASRI-CaER Users		Need a company listing for AI Signal Research Inc. CaER at MSFC.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010051	Geisz, Paula	09/20/2001	Closed	10/05/2001	NONE	DR	SMALL	1.2	10/12/2001

SOLAR Export Control Web Changes

As we discussed on the phone the correct link for the ITAR located in other resources is:
http://www.pmdtc.org/reference.htm#ITAR Under Reference Material the data for Administrators needs to
be updated, this will happen as personnel changes, hopefully someday I'll be able to go in and make those changes as they happen. Gus Gold for Ames needs to be replaced with: Raghuveer Shea 650-604-1672 604-2232 ggold@arc.nasa.govJoe Ramos for DFRC needs to be replaced with: Terrance Mahurin 661-276-7462 276-2298 terrance.mahurin@dfrc.nasa.gov
Bob McBrayer at MSDC needs to be replaced with: Axel Roth 256-544-0451 544-5590 Axel.Roth@msfc.nasa.gov

Also in the Glossary the following URLs which are related to
the ITAR need to be updated. (I've included the appropriate
new URL). State Dept changed their web page with the new
administration so previous links do not work and they do not
automatically dump you to the correct site.

Part 121 - The United States Munitions List (Defense articles
and services) http://www.pmdtc.org/docs/ITAR/ITAR_121.txt

  Part 122 - Registration of Manufacturers and Exporters
http://www.pmdtc.org/docs/ITAR/ITAR_122.txt

  Part 123 - Licenses for the Export of Defense Articles
http://www.pmdtc.org/docs/ITAR/ITAR_123.txt

  Part 124 - Agreements, Off-Shore Procurement, and Other
Defense Services http://www.pmdtc.org/docs/ITAR/ITAR_124.txt

  Part 125 - Licenses for the Export of Technical Data and
Classified Defense Articles
http://www.pmdtc.org/docs/ITAR/ITAR_125.txt

  Part 126 - General Policies and Provisions
http://www.pmdtc.org/docs/ITAR/ITAR_126.txt

  Part 127 - Violations and Penalties
http://www.pmdtc.org/docs/ITAR/ITAR_127.txt

  Part 128 - Administrative Procedures
http://www.pmdtc.org/docs/ITAR/ITAR_128.txt

  Part 129 - Registration and Licensing of Brokers
http://www.pmdtc.org/docs/ITAR/ITAR_129.txt

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
							Recommended Action		

Part 130 - Political Contributions, Fees, and Commissions
http://www.pmdtc.org/docs/ITAR/ITAR_130.txt

We need to demo the system to people from White House, State Dept, DOD, tomorrow morning, if you could update the links on the public page that would be great. I noted other edits I found as I went through the SOLAR review site as well and listed them here too.

I also took the opportunity to go through the review site where you have made the editorial changes we requested and noted the following changes/corrections. I understand that the changes in the graphical portions have not been made yet due to software issues.

Under Export Control Awareness, NASA Export Control Program, first paragraph under Organization and Responsibility, in the last sentence there is a misspelling "ant" should be "at"

Under The International Traffic in Arms Regulations (ITAR), last paragraph under Recordkeeping, in the last sentence you have ??? which should be "SEDs" . (our handwriting is not too clear).

Under The Export Administration Regulation(EAR), under Licenses Vs. Exceptions, first paragraph last sentence, take the "the" out after "....processed through   (and before)NASA Headquarters,..."

In the Acronym List, after BXA take out "BAG or GFT" also please add NPD NASA Policy Directive NPG NASA Policy Guidance

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010050	Wilson, June	09/06/2001	Closed	10/05/2001	High	RC	SMALL	1.2	10/12/2001
Validation of User Requests Agency TAs only		Make agency training administrators the only ones allowed to validate user id requests.				Disable Center TA validation privileges and Discipline TA validation privileges. Either remove option from CTA / DTA admin page or provide message that the privilege is not available.			
20010049	Wilson, June	09/03/2001	Closed	10/05/2001	High	DR	SMALL	1.2	10/12/2001
Organization Search limited to two characters		In discipline module reports you can only search by an org code (like QS). It does not pick up QS10, QS20, etc.				Change in all discipline areas.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010048 NASA NMO Location/Organization JPL	Howell, Timothy S.	08/31/2001 Please note that in the LOCATION block that must be completed in order to get a password, there is no location option for the NASA employees at the NASA Management Office (NMO). While we are a component of HQ, we are located at JPL. This has resulted in confusion for the NASA employees at NMO. Put on hold; Dr. Lopez action item to get more info. Currently, I have employees that register under HQ, JPL, and Other. This in turn makes it more difficult for me keep track of training accomplishments since I have to look unde three locations headings. NMO is a NASA location and we would appreciate having it so indicated on the registration form.	Closed	02/27/2002	Low	NONE Determine how NMO should be listed in SOLAR and make necessary changes. Should location be JPL, with organization code of NMO?	SMALL		
20010047 Remove, Remove for now, Move Misc items on disipline pages	Lopez, Tony	08/30/2001 Misc items exist in the existing Disipline catalogues which need to be updated or removed. Faxed items need to be corrected.	Closed	02/27/2002	Low	NONE List of items impacted to be faxed to June Wilson and changes should be made as per faxed, corrected sheets.	SMALL		

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010046	Harkins, Wil	08/30/2001	Closed	10/05/2001	High	DR	SMALL	1.2	10/12/2001
Incorrect Link		From: wilson.harkins@hq.nasa.gov To: solar.support@msfc.nasa.gov Subject: Incorrect Link Message from Wil Harkins Follows: The link from the Security homepage to user reports transfers from the delivery side of the system to the review side of the system.							
20010045	Wilson, June	08/22/2001	Withdrawn	02/27/2002	NONE	NONE			
Prevent unauthorized users from taking tests/courses in review area.		See also CCR 20010043							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010044 Wrong modules taken (CMB Action Item)	Wilson, June	08/21/2001 A list of individuals who have taken the wrong modules by mistake is to be printed and email prepared informing these individuals of the situation.	Closed	05/08/2002	Low	NONE	SMALL		
20010043 ITS Review vs. Delivery test results	Wilson, June	08/21/2001 Numerous users did their ITS training on Review site instead of Delivery. Make corrections to any tests that have been recorded on review side. Can review site be blocked?	Closed	02/27/2002	High	NONE Make necessary database corrections for all centers, all users. Can review site be blocked?	SMALL	1.3	

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010042	Wilson, June	08/21/2001	Closed	02/27/2002	Medium	NONE	MEDIUM	1.3	
Verify accuracy of Australian citizenship of 284 user records.		The Request User Id form defaults to Australian citizenship. Verify that the 284 user records with Australian citizenship are indeed Australian. No other citizenship, other than US, have this many user records.							
20010041	Wilson, June	08/20/2001	Closed	10/04/2001	Medium	RC	SMALL	1.2	10/04/2001
Track who does validation		On Request Access Validation page, there is no tracking of which TA did the validation.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size	Expected Release	Expected Release Date
						Recommended Action			
20010040	Wilson, June	08/20/2001	Closed	02/27/2002	Medium	NONE	MEDIUM	1.3	
merge user accounts		There are approximately 400 users with duplicate records in SOLAR.							
20010039	Wilson, June	08/20/2001	Closed	02/27/2002	High	RC	MEDIUM	1.3	
Cleanup email addresses in user records		Numerous user records in SOLAR have extraneous information in the email addresses, such as SMTP:, commas, <, >, `.							

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010038 update GRC email addresses in user records	Wilson, June	08/20/2001 Glenn Research Center was formally known as Lewis Research Center and many user records have the old email addresses.	Closed	08/29/2001	Medium	RC	SMALL	1.2	10/12/2001
20010037 fix phone number format in all user records	Wilson, June	08/20/2001 Clean up user database and standardize the telephone number format in all users records. (other CCR will be created to modify application code to force format)	Closed	02/27/2002	High	NONE	MEDIUM	1.3	

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010036	Wilson, June	08/06/2001	Closed	10/05/2001	High	RC	SMALL		
Move user record from review to delivery		User Terry J Hamm (tjhamm) completed ITS 2001 w/Mgr Supplement in review instead of delivery.				Make database change from review to delivery.			
20010035	Kennel, Robert	08/13/2001	Closed	10/05/2001	Low	DR	SMALL	1.2	10/12/2001
Typo found on SOLAR 401 Error page		User reported "Administrator" spelled incorrectly in a SOLAR response web page.				Find affected page(s) and correct spelling.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010034	Wilson, June	08/10/2001	Closed	09/03/2001	High	RC	SMALL	1.2	10/12/2001
JSC Org Codes		Update SOLAR database with JSC org code: EB				Add division code EB			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010033	Tennille, Geoffrey M.	08/07/2001	Closed	09/03/2001	High	RC	MEDIUM	1.2	10/12/2001
LaRC Org Codes		Update SOLAR database with LaRC org codes				Geoffrey M. Tennille [g.m.tennille@larc.nasa.gov]			

See attachment

```
A    AH   AJ   FF
         OA  OAA  OB  OBB  OBC  OC  OCA  OCB  OCC  OCCA
        OCE  OD  ODD  ODE  ODF  ODF  OG   OH   OI  OIG OJ
         OK  OKA  OKB  OKC  OKD  OKF  RA  RAA  RAB  RAD
        RAF  RB  RBB  RBC  RBD  RBE  RBF  RBG  RBH  RBI
        RBJ  RBK  RBL  RBN  RBNA RBNB RBNC RBND RBO
RBOA
        RBOB RBOC RBOD RC   RCA  RCB  RCC  RCD  RCE
RCF
        RCG  RCH  RCHA RCHB RCHC RCHD RD   RDA  RDB
RDC
        RDD  RDE  RDF  RDG  RDH  RDI  RDJ  RDK  RDL  RDM
        RDN  RDO  RDP  RDQ  RDR  RE   REA  REB  REC  RF
        RFA  RFC  RFD  RFF  RFG  RFH  RFI  RFJ  RFJ  RFK
        RFM  RFN  RFP  RFQ  RFT  RFU  RFV  RFVB RFVC RFVD
        RFVE RFW  RFWA RFWB RFWC RFX  RFY  RFYA RFYB
RFZ  SA
         SAA  SAB  SAC  SAD  SAE  SB  SC   SCA  SCB  SD
        SDA  SDB  SDC  SDD  SDE  SDF  SE   SEA  SEB  SEC
        SED  SF  SG   SGA  SGB  SH   SI   SK   SL   SLA
        SLB  SLC  SM   SMA SMB
```

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010032	Wilson, June	08/06/2001	Closed	08/11/2001	High	RC	SMALL	1.2	10/12/2001
Module Report Sort by last name		Module report is currently being sorted by SOLAR id. It would be more beneficial to the Training Administrators / supervisors to have the report sorted by the users' last name.							
20010031	Wilson, June	08/06/2001	Closed	08/11/2001	High	DR	SMALL	1.2	10/12/2001
Merging not working		Merging accounts not working.				Works in review. Tasked assigned to Robert.Kennel@msfc.nasa.gov for SOLAR 1.1			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010030	Tennille, Geoffrey	07/31/2001	Closed		High	DR	SMALL		
Failing grades on test incorrect		Five users: chmangum (Mangum, Cathy H.) jjohnson (Johnson, Janice) capolen (Polen, Charles A.) pdrobinson (Robinson, Philip D.) avvann (vann, archer v.) have "F" on IT Security training. On supervisor (or training adminstrator) report, this is being reported as the last test result. All the users had successfully passed the test at an earlier time.				Correct database records for the users. Verify what SOLAR reports: the last score or the highest score. Also, verify that each of these users failed with a "0" and why would that happen?			
20010029	Munger, Jeffrey E	08/01/2001	Closed	08/11/2001	NONE	RC	SMALL	1.1	08/24/2001
Add QSS to contractor list on new user form		Contractor name QSS Group Inc. needs to be added to the pull down list of contractors on the new user form. QSS is the prime contractor for the GESS contract at GRC.				Add QSS Group Inc. To the pull down list.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010028	Grant, James Greg	07/27/2001	Withdrawn	02/27/2002	High	RC	SMALL	1.3	
Shockwave plug-in		Need to inform users of need for Shockwave plug-in before taking Basic IT Security training and getting to the test your understanding quiz which requires shockwave to display. Work with CCRs #20010076 and 0077.				Create a detection script similar to Flash detection script. Research / further investigation needed to determine best method to reply to this.			
20010027	Durrette, Teresa	07/26/2001	Closed	07/27/2001	High	NONE			
Update MSFC HEI QS employees		HEI contractors not showing up on QS reports because their profiles have n/a for organization				Update SOLAR profiles of MSFC HEI employees with n/a to QS.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010026 Update QS employees' profiles	Hediger, Lisa	07/27/2001 User profiles need updating from CR to QS. CR no longer an org code.	Closed	07/27/2001	High	NONE Update all MSFC employees with CR (also CR##) to QS.			
20010025 Division Code Addition	Waltz, Leo F	07/26/2001 On the Request Userid form, division code DL is not in the list for NASA JSC users.	Closed		NONE	NONE Add division code DL to the drop down list of JSC organization codes on the Request Userid form.	SMALL		

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010024	Wilson, June	07/23/2001	Closed	02/27/2002	High	RC	SMALL	1.3	
Move SOLAR Admin Button		The SOLAR Admin Button on the left menu has been causing confusion for the users. Many users select that button to attempt to log in to SOLAR. Work with #20010073.				Move the SOLAR Admin Button to a selection item under Resources and then notify the training adminstrators who need to access SOLAR Admin.			
20010023	St. John, Andrea	07/19/2001	Closed	09/03/2001	Low	NONE	SMALL		
Spelling errors in Basic IT Security for 2001 course		1) How do I recognize an incident - page 4 (misspelled: netowork) 2) Misuse or unehical use (should be unethical)				Correct spelling			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010022	Wilson, June	07/18/2001	Closed	02/27/2002	High	RC			
Change email address from pdisys to solar.support		In the automated email messages that are generated in SOLAR, change the "from: pdisys@solar.msfc.nasa.gov" to "from: solar.support@msfc.nasa.gov". The pdisys name is extremely confusing to the user community. Also, many users are complaining that their email messages to that address are not be answered.							
20010021	Wilson, June	07/16/2001	Closed	01/13/2003	Low	S/A	MEDIUM		
SOLAR Calendar for Users		There is a need for a calendar / schedule for the entire SOLAR user community. Tony Lopez had created a calendar in ASP which cannot run on the UNIX SOLAR server. There is a schedule for Training Administrators. Users need to be informed: Scheduled maintenance of SOLAR system Hot Links to Mandatory training. Dr. Lopez needs a recommendation for next CMB.				Per Tony, this has come up in several CMB's. He would like a recommendation for the next CMB.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010020	Wilson, June	07/16/2001	Closed	02/27/2002	High	DR			
Fix Manage Access Groups		TRW had identified a system latent defect with the "Manage Access Groups" function available to Training Administrators. There is a need to only allow a certain group of users to takecertain courses, i.e., only HQ personnel should even be allowed to call the HQ Security discipline page.				Contact TRW and get as much information from them on this issue.			
20010019	Wilson, June	07/16/2001	Closed	04/11/2002	Low	RC	MEDIUM		
Improve User Survey		Improve the User Survey reporting function. Combine with CCR 20010086.				At a minimum: add the capability of tracking / reporting the date survey was done and the module/course taken. Contact Sabrina Robinson, an intern at HQ working on the user survey with Joe McElwee. (202) 238-1248,sab_kim@hotmail.com. Also, contact Kathryn Valdez, CSC TCE about different user surveys she has used.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010018	Wilson, June	07/16/2001	Closed	07/20/2001	Medium	RC			
Change email address on error page		On the page "There are three possible reasons you have reached this page. They are:", change pdisys@solar.msfc.nasa.gov to solar.support@msfc.nasa.gov AND add new support phone numbers.							
20010017	Fogle, Sheila	07/16/2001	Withdrawn	08/11/2001	Emergency	RC			
Disable roadmap		The roadmap feature on the SOLAR system appears to be a process causing some of the slowness to the system.				Disable the roadmap feature on SOLAR			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010016	Grant, James G.	07/16/2001	Closed	07/20/2001	High	RC			
New Org Codes for JSC		JSC directorates have reorganized. See email attached email messages for changes for Space & Life Sciences and CFO. james.g.grant1@jsc.nasa.gov stacey.e.morrison1@jsc.nasa.gov stephanie.m.castillo1@jsc.nasa.gov gerald.w.chapman1@jsc.nasa.gov nilda.reyes1@jsc.nasa.gov				Update SOLAR to reflect the changes.			
20010015	Wilson, June	07/11/2001	Closed	10/26/2001	High	RC	SMALL		
Update new user support numbers.		New User Support Numbers have been created for SOLAR. Needs to be reflected on Feedback/Support Page.				Update necessary files. See email message for new numbers.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010014	Wilson, June	07/10/2001	Closed	08/11/2001	High	RC	SMALL		
Change name of 2000 HQ Security and Safety Awareness course		Users are confusing this class with the mandatory 2001 Basic ITS Security course.				Change name in table (module.name) in database.			
20010013	Lopez, Tony	06/08/2001	Closed	05/08/2002	Low	S/A			
Correction of edit feature on certificate creation on modules		Some computers are able to access and edit the file certificate on SOLAR this can be a problem because it will allow users to change certicates and add false information.				Change the certificate feature so that the Certiciate can not be edited once it is created.			

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010012	Wielinski	06/26/2001	Closed	02/27/2002	Medium	RC			
Information Technology Security for Managers		This Module should be removed from the SOLAR System. Data should be maintain to allow TA's to generate metrics when required. For questions contact Dr. Lopez.				Remove Module from access to general population. For Question please contact Dr. Tony Lopez, NASA SOLAR PM at 858.495.0508			
20010011	Wilson, June T.	06/27/2001	Closed	10/26/2001	High	RC	SMALL	1.3	01/31/2002
Track contract expiration		Non-NASA contracters/users of SOLAR must provide a contract expiration date and government point-of-contact but this information is not currently tracked in SOLAR, except manually via an Excel spreadsheet. Work with 20010054. Track contract no., expiration date and goverment point of contact.				Provide a way to track that information within the database system. (A field in the users table?) Add mandatory fields for the user to fill in when the request for account is filled out: Contract number, contract expiration date, and government point of contact.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size		Expected Release	Expected Release Date

| 20010010 | Wilson, June T. | 06/27/2001 | Closed | 08/11/2001 | High | DR | SMALL | 1.2 | | 10/12/2001 |

Enhance User Request Page

Several things could improve the users interaction with the "Request User ID and Password" page.
Phone Number is a field that must be ###-###-#### but the user is not told that until all page info is submitted.
POC phone number same situation.
Provide drop down pick list for state.
Default Citizenship is Australia.

Change phone number fields on web page.
Provide drop down pick list for state.
Change default citizenship to United States.

| 20010009 | Smith, Colleen | 06/22/2001 | Closed | 06/27/2001 | NONE | RC | SMALL | | | |

User sent email notifying us of grammar mistake on the request password reset page.

User sent email notifying us of grammar mistake on the request password reset page. In the Note section under the Indentification and Contact Information, the sentence states:

Note: Your email address will be used to contact you with your access information. Please be certain is is accurate!

PLEASE SEE PRINTOUT ATTACHED.

Please change Note section under the Identification and Contact Information to read:

Note: Your email address will be used to contact you with your access information. Please be certain it is accurate!

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010008	Smith, Colleen	06/22/2001	Closed	06/26/2001	High	RC	SMALL		

Mr. Walthall from HQ notified us via email that a new Organization Code (HQ-X) was created for Headquarters a year ago.

Mr. Walthall from HQ notified us via email that a new Organization Code (HQ-X) was created for Headquarters a year ago. When a user requests a new user id and password in SOLAR, the data input field for Organization Code for Headquarters needs to be updated to reflect this new Organization Code.

Update the Organization Codes for Headquarters to reflect the addition of Organization Code HQ-X. PLEASE NOTIFY MR. WALTHALL WHEN THE CHANGE IS COMPLETE.

Mr. Walthall's email: twalthal@mail.hq.nasa.gov
Phone # - 202-358-1304

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010007	Williams, Gail	06/20/2001	Closed	07/15/2002	Low	RC	SMALL		01/31/2002

Update Links on Accrual Method of Accounting

An action item from the May 2001 CMB, update the references portion of Accrual Method of Accounting. For the actual changes, reference email messages from Tony Lopez.
gwilliam@pop100.gsfc.nasa.gov

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type	Size Recommended Action	Expected Release	Expected Release Date
20010006	Smith, Colleen	06/20/2001	Closed	08/11/2001	NONE	RC	SMALL		
On the SOLAR homepage under User Information/User Report, the correct course information is displayed. If a user goes to a discipline and selects the user report, the report is displayed with no results.		On the SOLAR homepage under User Information/User Report, the correct course information is displayed. If a user goes to a discipline and selects the user report, the report is displayed with no results.					This problem needs to be corrected to display the same information on the User Information/User Report as well as the user report within a discipline.		
20010005	Geisz, Paula	06/18/2001	Closed	02/27/2002	Low	RC	MEDIUM		01/31/2002
Update Export Control Module		The Export Control module needs to be updated. Reference the document provided to Dr. Lopez.					Reference the document provided to Dr. Tony Lopez.		

CCR Report For SOLAR

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010004	Wilson, June	06/15/2001	Closed	06/19/2001	High	NONE			
CD-ROM Archival of SOLAR 1.0		Per request of Joe McElwee, NASA HQ Code F, and Program Manager Tony Lopez, need to have SOLAR code on CD-ROM to serveas archival baseline of SOLAR version 1.0.				Create at least three copies onto CD-ROM.			
20010003	Wilson, June	06/15/2001	Closed	06/15/2001	High	NONE	SMALL		
Correct user records to reflect organization code of JBOS.		Karen Hanle sent attachment with her email listing employees whose records need to be updated with correct organization codes.				Update user information in SOLAR to reflect new organization code of JBOS.			

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010002	Wilson, June	06/15/2001	Closed	06/15/2001	High	NONE	SMALL		

20010002

Create an email to send to all Center help desks to notify them of SOLAR help desk change.

Description:
Create an email to send to all Center help desks to notify them of SOLAR help desk change.
This was an action item from May 24, 2001 CMB meeting.

Recommended Action:
Send the following email to all Center help desks on June 15th:

Effective Friday, June 15, 2001 users needing assistance with the NASA Site for On-Line Learning and Resources (SOLAR) application are to call MSFC NASA Information Support Center (NISC) 256-544-6673 for Help Desk support, or they can email solar.support@msfc.nasa.gov. This is for application support only (passwords, new accounts, information on how to use the application, etc). Network problems will continue to be worked at a local level.
Thank you.

CCR # Title	Initiator	Initiation Date Description	Status	Status Date	Priority	Type Recommended Action	Size	Expected Release	Expected Release Date
20010001	Wilson, June	05/16/2001	Closed	06/15/2001	High	NONE	SMALL		

20010001

Make changes to the NASA SOLAR Training Feedback/Support Page.

Description:
Changes to the NASA SOLAR Training Feedback/Support Page must be changed with the CSC information. The current pdisys@solar.msfc.nasa.gov email address will remain on the NASA SOLAR Training Feedback/Support Page. The current telephone number (256-830-3815) must be changed to (256-544-6673). The pager number of (888)467-4134 will no longer be available and must be removed from the page.

The new paragraph will read as follows:

Fill in the form below to send an email message to the Training Administrator. You may also contact the Training Administrator at pdisys@msfc.nasa.gov or by calling (256)544-6673.

The new paragraph will read as follows:

Fill in the form below to send an email message to the Training Administrator. You may also contact the Training Administrator at pdisys@msfc.nasa.gov or by calling (256)544-6673.

Recommended Action:
Incorporate changes to the NASA SOLAR Training Feedback/Support Page.